



## COVID-19

# Remote Work Survey Report

All-in-one HRIS BerniePortal surveyed HR leaders at small and mid-sized U.S. organizations about their work-from-home experiences. These six key takeaways indicate the successes and struggles that remote work teams faced during the coronavirus pandemic.

# 76%

Remote Work (and Safety) Became Norm

### REMOTE WORK (AND SAFETY) BECAME NORM

- 76% of respondents indicated that their organization had resorted to remote work for day-to-day operations
- 82% of respondents did so to keep teams safe from COVID-19

### SHIFTS IN TECH PROCESSES

The top three changes offices made to accommodate remote workers were:

- Adopting video conferencing software (31%)
- Giving VPN access to employees (18%)
- Purchasing new computers (9%)

# 31%

Adopted video conferencing software

# 32%

Had unreliable internet connections

### ISSUES WITH INTERNET AND PRODUCTIVITY

The top two issues that remote work teams faced were:

- Unreliable internet connections (32%)
- Decreased productivity and team engagement (27%)

### REMOTE WORK BOOSTS MOOD, COMPANY FLEXIBILITY

- Half of all respondents found the nonexistent commute to be a major positive
- 41% of teams adopted new tech processes
- 37% developed new methods of existing services

# 41%

Adopted new tech processes

# 65%

Satisfied with the transition to remote work

### TRANSITION SATISFACTION HIGH...

- 26% of respondents said they were somewhat satisfied with the transition to remote work
- 39% of respondents were very satisfied with the transition

### ... BUT REMOTE WORK BEYOND COVID-19 SEEMS OUT OF REACH

- 51% of respondents said they were somewhat likely (31%) or very likely (20%) to continue offering remote work options to employees after COVID-19
- 35% said they will offer zero remote workdays once the pandemic ends

# 51%

Likely to continue offering remote work options