

# Reaching New Heights

## CAREER LADDERING FOR MEDICAL ASSISTANTS

### Step #3 Team lead/supervisor role

- Training other medical assistants
- Writing schedules
- Ordering supplies
- MA advocacy

\*Remember to always keep your certification current, including continuing education requirements.

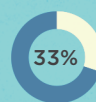
### Step #2 Taking on additional tasks

- Assisting in health coaching
- patient communications
- Flow management
- Patient navigator
- Scribing

Top communication skills medical assistants need to develop.



Active listening

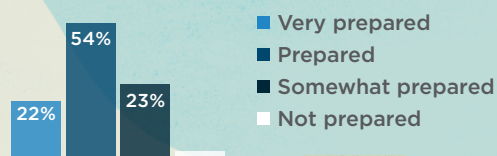


Non-verbal communication

### Step #1 Entry level position

- Working in the field
- Becoming certified

According to employers, newly certified medical assistants entering the workforce are prepared.



National Healthcareer Association