

PersonAbility™

Building and applying essential soft skills for a better future in healthcare

More than 93% of employers feel allied health professionals do not have adequate training on soft skills¹. Due to increased focus on patient satisfaction, movement to coordinated care models and more patient touches for front line healthcare workers, these skills play a critical role in a successful healthcare practice.

NHA is proud to introduce PersonAbility™

PersonAbility™ helps your learners and employees effectively build essential soft skills and drive behavior changes through a unique process that utilizes learning and assessment through virtual simulation.

HEALTHCARE PROFESSIONALS

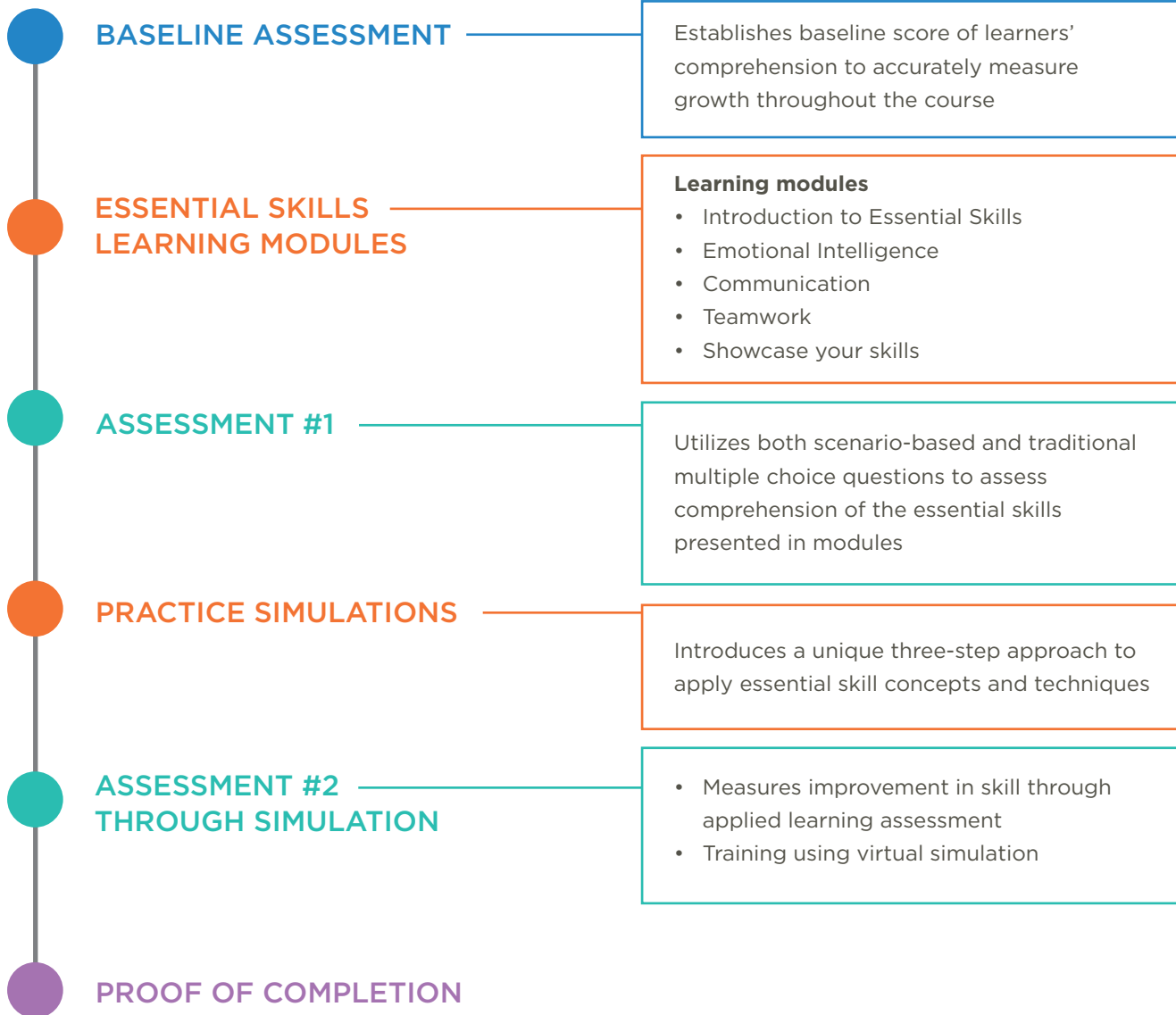
Professionals or students completing a healthcare program in the following professions:

- Medical assistants
- Certified nursing assistants
- Licensed practical nurses
- Patient care technicians
- Phlebotomy technicians
- Other allied health professionals

COMPREHENSIVE LEARNING & ASSESSMENT OF ESSENTIAL SKILLS

- Communication skills (verbal, nonverbal, and written)
- Teamwork
- Active listening
- Emotional intelligence
- Professionalism and personal brand
- Empathy and compassion
- Taking initiative
- Adaptability/flexibility

PATHWAY TO SUCCESS



INTERACTIVE LEARNING FEATURES

- Practice and assessment utilizing simulations with virtual humans
- Engaging content on soft skills that blends educational and real-world scenarios
- Dynamic, interactive content

SIMPLIFIED IMPLEMENTATION

- Flexible content path that can be easily incorporated into your program
- Convenient, online access
- Robust resource library of activities
- Reporting insights for both learner and facilitator available on-demand at every stage

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