

RESPONSE TO A SINGLE CASE OF COVID OR COVID-LIKE ILLNESS

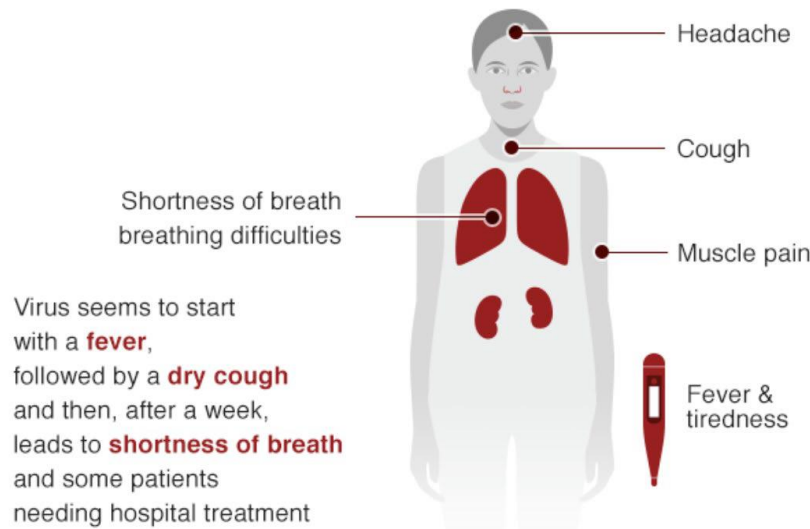
- Contact the Program Director.
- Call the healthcare provider (PCP) and tell them that the individual has or may have COVID-19.
- Isolate the infected patient in designated program quarantine area, place a mask on the infected patient and minimize interactions with other people/staff. Staff interacting directly with patient should also wear a mask.
- Provide updates to the Medical Director and Program Director on a regular basis, as requested.
- Call 911 if the illness is worsening (e.g., difficulty breathing).

Before seeking outside medical care, call the healthcare provider (PCP or urgent care) and tell them that the individual may have COVID-19. Both staff and patient should put on a facemask before they enter the facility. These steps will help the healthcare provider's office to keep other people in the office or waiting room from getting infected or exposed.

- If 911 is needed, notify the dispatch personnel that the individual is showing symptoms of COVID-19. Put a facemask on the patient before emergency medical services arrive.

Signs and Symptoms of COVID-19

Symptoms of coronavirus (Covid-19)



Source: WHO

BBC

RESPONSE TO AN OUTBREAK OF A COVID OR COVID-LIKE ILLNESS OR INFLUENZA

An outbreak is defined as 3 or more cases at any location (staff or persons supported). Should this occur, Seven Hills will take the next steps to ensure safety of patients and staff.