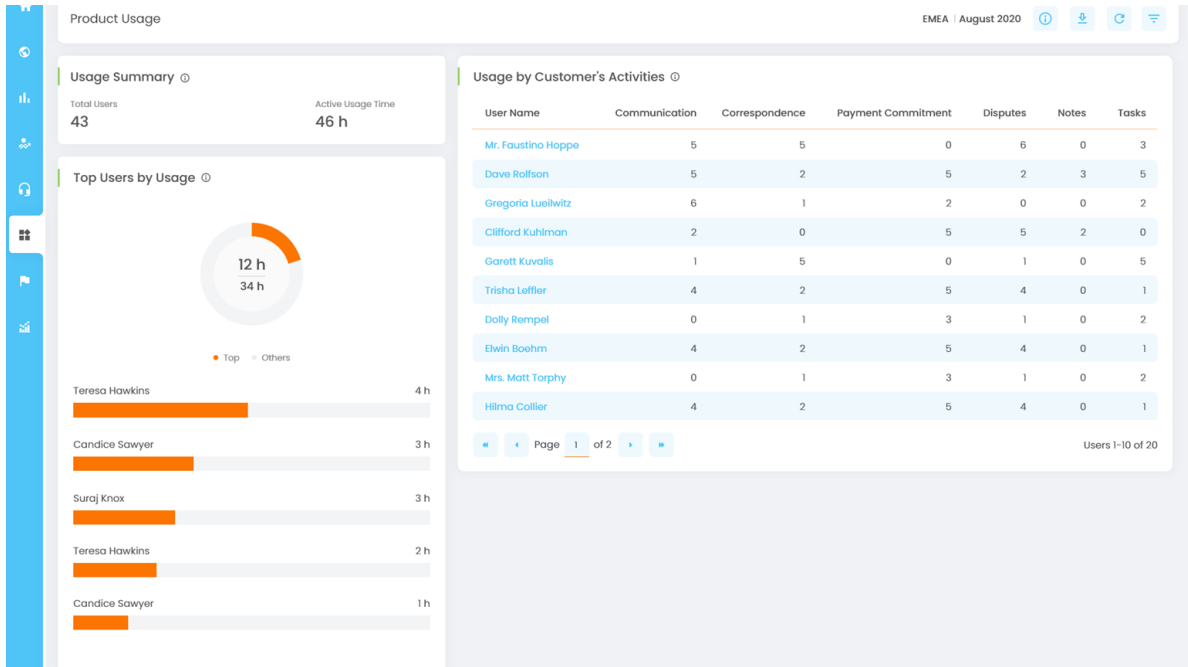


# Product Usage Metrics

## to track success of A/R Digital Transformation

Track whether collectors are using automated correspondence or recording payment commitments in the system. When your teams fully leverage technology, you get **REAL business results!**



Get real-time visibility into how your teams access the full range of functionality delivered through your technology transformation initiatives. Team managers drive 1:1 interventions or team training while monitoring progress.

**Monitor these real-time Product Usage Metrics to see which analysts work to resolve adoption challenges.**

### Your Leaderboard

1. Top Users on the System
2. Active Usage Time on the System
3. Volume of Communications logged per User
4. Number of Correspondences logged per User
5. Number of Payment Commitments (P2Ps) created per User
6. Number of Disputes raised per User
7. Number of Notes created per User
8. Number of Follow-Up Tasks created per User