

Raise voices sooner, get results faster

Speaking up, even when constructive in intent, can be threatening. VOICE has the power to help people share ideas, question decisions and challenge behaviors more frequently and productively. This will encourage engagement, inclusion, productivity and innovation. Unless organizations actively equip their people to find their VOICE, silence prevails.

NOTICE THE MOMENT

> Recognize the moment for when speaking up is the right thing to do

MANAGE YOUR EMOTION

Use proven, scientific methods to manage your emotions when approaching a speaking up conversation PRODUCTIVELY Acknowledge and encourage others to speak up in a

CHALLENGE

Speaking up is essential to share ideas, question decisions, and challenge behaviors. But how do you help people move from a place of silence to finding their voice?

Employees don't keep quiet or speak up just because it's their personality. Often, the work environment plays an outsized role in whether people find their voice. Specifically, it may all come down to social threat, or the performance-limiting experience of feeling powerless, excluded, or uncertain in social contexts. The science of social threat and reward can amplify quiet voices and unlock hidden potential.

The SCARF® Model

SCARF[®] concerns the way we send social threats and rewards in five key domains: status, certainty, autonomy, relatedness, and fairness. Individuals can use the SCARF[®] Model to understand the potential social threat in a speaking up moment, and use SCARF[®] signals to speak up in a less threatening, more productive manner.



Solution Overview



Research Summaries for a deeper dive into the brain science



Practice Tools to support habit formation through practice

Decision Guides for guided application to real workplace decisions



Activities for long-term sustainment and learning

Distributed Learning Solution (DLS):

Bite-sized video content delivered across four weeks to thousands of managers at a time

High Impact Virtual Experience (HIVE):

Three 90-minute sessions using NLI's HIVE (High Impact Virtual Experience) methodology, impacting hundreds to thousands of participants

Executive Briefings and Private Webinars:

Expert-led, generative learning experiences with tailoring options to fit your organization's needs

Days to Integrate The **VOICE** Distributed Learning Solution seamlessly integrates into your organization and turns these essential skills into sustainable habits. Get 5-Minute Research Videos for an overview of the core content and a Live Webinar or a **Discussion Toolkit** for a holistic, interactive debrief. Scale Roll out to 100s or 1000s of people at once FOLLOW-UP Speed Small bites of digital info via a 30-day campaign Sustainment Impact Brain-based learning that "sticks" INTERACTIVE DISCUSSION CHALLENGE MANAGE NOTICE 5-minute video Research Summary LAUNCH Practice Tool WEEK 1 WEEK 4 30 days

For more information _



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