## TOP 25 AUTO LENDER USES NOMIS SOLUTIONS'

Sophisticated Price Modeling to Evaluate Market Shifts and Scale



### **COMPANY RESULTS**

- ✓ 11.2% higher NIBT revenue
- Transaction-level competitive data and modeling
- Reduction in frequency of pricing changes
- Advanced forecasting capabilities

### AT-A-GLANCE

Despite sophisticated processes and internal expertise, meeting strategic goals for auto-lending based on manual calculations can be difficult—even for a Top 25 lender. One leading American auto lender recently sought to maximize bookings while reaching a specific goal for net income before taxes (NIBT) but struggled to find the right balance between volume and profitability. Using sophisticated price modeling, the auto lender reduced the disruption of frequent price changes and increased NIBT without a significant increase in bookings.

### **CHALLENGE:**

# Tech Limitations and Wasted Resources



The U.S. auto lender maintained a highly evolved manual system to determine pricing, driven by a skilled and experienced pricing analyst. However, the lender discovered that they were required to do a lot of "course correcting" to stay on track to meet volume and profitability goals. Frequently changing rates were not only time-consuming but wearing down both human and IT resources.

### **SOLUTION:**

## Big Data Analysis, Benchmarking



In a review of price decision options, the lender ran a test of Nomis Solutions' price optimization software against its current processes. Nomis' sophisticated auto technology uses big data analyses to understand customer and competitor behavior and identify ongoing trends. Its modeling capabilities allow pricing analysts to predict the impact of various options based on the lender's customized thresholds for new versus used, dealer versus direct, risk tolerance, and volume versus profit.

Compared to the control group, Nomis' technology delivered the following results without a significant increase in bookings:

- ✓ 11.2% higher NIBT revenue.
- Reduced frequency of pricing changes by incorporating transaction-level competitive market data and modeling it against specific goals.

### **SOLUTION:**

### **Ongoing Scalability** and ROI



By facilitating a deeper understanding of pricing factors, Nomis' granular capabilities enabled the auto lender to significantly improve systems, processes, and productivity. Logical software-driven, constraint-based price optimization predicts results, visualizes tradeoffs, and creates high-definition models reflecting the bank's preferences for profit and growth. An advanced pricing process will quickly evaluate market shifts, adapt to new customer-, competitor-, and industry-specific behaviors, thus unifying pricing data to inform consistent, repeatable, and accurate pricing processes.

Further, Nomis' innovative software tools free data scientists to focus on strategic tradeoffs instead of number crunching, therefore improving the ability to ensure and demonstrate regulatory compliance, instill confidence in pricing decisions, and preserve proprietary modeling IP.

Combined, these capabilities provide the bank with a stable foundation to further expand and refine its price optimization strategies to reflect regional differences and other dimensions that affect price sensitivity. In addition to the near-immediate results of implementing the software and Nomis' best-practice consulting, price optimization continues to improve over time.

Models are regularly re-calibrated through continuous machine learning, which increases predictive accuracy and creates a closed-loop pricing process that regularly reviews and iterates pricing scenarios based on past performance and current goals. As a result, the bank will be able to meet changing corporate or market dynamics and realize an ongoing return on investment.





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