

TOP 5 FACILITY MANAGEMENT TRENDS FOR 2021

Even in the face of a global pandemic, facility management continues to evolve as we find new ways to manage and maintain our buildings. Here are five trends we are keeping our eyes on in 2021.



Customer & Occupant Experience

Workplace experience has been a buzzword for a while now, but delivering workplaces that people want to be in will be the prevailing theme that comes out of the COVID-19 return to work.



Some COVID-19 Protocols Will Be Permanent

Even after vaccines are rolled out, some of the processes that were implemented due to COVID-19 will become permanent due to occupant and customer demands.



Growth of IoT, AI, and Connected Devices

Facility teams will need to collaborate more with IT to ensure the security of their facility devices - more things connected = more entry points for hackers.



Capital Budget Cuts

COVID-19 has hit many organizations hard. Facilities teams need better data to more accurately predict what capital improvements need to happen and what can be deferred.



Companies Will Begin To Outgrow Their CMMS Solutions

Facilities team's responsibilities will continue to expand, requiring more from their software than just maintenance management.