HEALTHTRUST Workforce Solutions®

EHR Assistance Hotline

EHR hotline is a resource for the HCA Healthcare nurses to call and receive additional support on EHR during COVID-19 surge, including:
- Meditech 5.6
- CPN
- Cerner

Instructors will be available from 8-5PM EST between Monday-Friday to answer questions and/or bring nurses into Webex to review specific scenarios/interventions.

The nurses will receive individualized support as we understand the varying EHR documentation knowledge and skill-set.

For EHR assistance please call 954-880-6600 to contact an experienced EHR instructor.

Thank you for your cooperation with this matter.