

DIVISION SCOPE OF SERVICE

Division: FAR WEST
Classification: TRANSITIONAL CARE ASSOCIATE
Applicant Name:

<p>Transitional Care Associate The Transitional Care Associate must have equivalent qualifications, competence and function in the same role as employed individuals performing the same or similar services at the facility, as defined by facility job description.</p>
<p>Definition of Care or Service: The Transitional Care Associate plays an integral role in optimizing patients' recovery journeys in the post-acute care phase, by serving as the hospital program liaison and the patient's initial point of contact with the post-acute transitional care team. Scope of Service may include: Engages patients and families to share information and facilitate informed decisions.</p> <ul style="list-style-type: none"> • Onboard and intake of patients into post-acute transitional care program • Attend patient/family care conferences, as requested by the hospital health care team • Seek to understand patient's post-acute care gaps and communicates gaps to the post-acute transitional care team for development of a gap mitigation plan • Schedules virtual introduction to post-acute transitional care clinical team • Responsible for ensuring efficient, smooth, and prompt transitions of care. • Demonstrates Clinical and Service excellence behaviors to include code of HCA Healthcare conduct core fundamentals in daily interactions with patients, families, co-workers and physicians.
<p>Setting(s):</p> <ul style="list-style-type: none"> • Healthcare facilities including but not limited to hospital operating rooms and ambulatory surgical centers with surgical service areas
<p>Supervision:</p> <ul style="list-style-type: none"> • Director of Case Management <p>Evaluator: Director of Case Management</p> <p>Tier Level: 2</p> <p>eSAF Access Required: Yes</p>
<p>Qualifications:</p> <ul style="list-style-type: none"> • High School diploma/GED or higher • Licensed or certified as one of the below: <ul style="list-style-type: none"> ○ RN ○ LPN or LVN ○ Social Worker <p>NOTE: Where education may not be defined in qualifications area of the Scope, HCA Healthcare requires the highest level of education completed (not training or courses) confirmed on your background check.</p>
<p>State Requirements:</p> <ul style="list-style-type: none"> • Current and active license and / or certification in state of practice
<p>Experience:</p> <ul style="list-style-type: none"> • 3 years' experience in healthcare setting

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- 2 years' experience in role requiring face to face communication with patients
 - Supervising position as a nurse on Background is acceptable

Competencies:

The Transitional Care Specialist will demonstrate:

- Accurate patient information review and evaluation.
- Uses at least two ways to identify patients before meeting with the patient and family unit.
- Accesses the patient medical record appropriately.
- Engages community resources in accordance with current laws, regulations and policies surrounding medical and behavioral healthcare.
- Gathers and reviews information with attention to individual, family, and community resources.
- Respects patient and family preferences.

Infection Prevention

- Practices consistent hand hygiene
- Uses personal protective equipment (PPE) when required
- Required immunizations per Division requirements
- Complies with Isolation precautions
- Maintains sterile field

References:

Nursing Compact States & Nurse Licensure: <https://www.travelnursing.com/what-is-travel-nursing/nursing-compact-states/>

Nursys: <https://www.nursys.com/LQC/LQCTerms.aspx>

California Board of Registered Nursing: <https://www.rn.ca.gov/>

Nevada License/Certificate Verification: <https://nevadanursingboard.org/licensure-and-certification/verify-licenses-and-certificates/>

Every state Social Worker verification: <https://www.aswb.org/public/look-up-a-license/>

Medical Assistant Verification <https://www.aama-ntl.org/cma-aama-exam/verify-cma-status/search-by-name-and-state>

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Your signature confirms you will be able to comply with the Qualifications and Competencies listed within this Scope of Service and that you will confirm education via your background check.

Applicant Printed Name: _____

Signature: _____

Date: _____