



## DIVISION SCOPE OF SERVICE

**Division:** EAST FLORIDA

**Classification:** LACTATION CONSULTANT

**Applicant Name:**

**Lactation Consultant:**

The Lactation Consultant (LC) must have equivalent qualifications, competence and function in the same role as employed individuals performing the same or similar services at the facility, as defined by facility job description.

**Definition of Care or Service:**

The Lactation Consultant serves as a clinical expert for lactation and breastfeeding. The LC provides in-depth, individual assistance for mothers and families experiencing routine or complex circumstances associated with lactation and breastfeeding. The LC encourages the support of breastfeeding through patient consultation, staff education and implementation of current, evidence-based breastfeeding policies and procedures. They also provides direct patient care as part of the lactation team, working with normal and high-risk patients of all ages. Scope of Service may include:

- Works as a member of the healthcare team with nurses and physicians.
- Performs and/or manages the following safely and efficiently:
  - Performing comprehensive maternal, child and feeding evaluations related to lactation
  - Developing and implementing an individualized feeding plan in consultation with the mother
- Effectively communicates plan and follow-up as necessary to provide continuity of patient care
- Document all patient contacts
- Consults with other healthcare professionals as needed
- Participates in the development of breastfeeding guidelines, protocols, and patient education materials.
- Provides formal and informal teaching to parents and hospital staff.
- Assists in data collection and subsequent program development and implementation that improve outcomes for breastfeeding women and infants.
- Acts as an advocate for breastfeeding in the community, workplace and within all healthcare professions
- Assist in the maintenance of current breastfeeding reference materials as a resource for the healthcare team.
- Demonstrates Clinical and Service excellence behaviors to include code of HCA Healthcare conduct core fundamentals in daily interactions with patients, families, co-workers and physicians.

**Setting(s):**

- Patient care areas

**Supervision:** Direct supervision by the Director of Women and Children Services

**Evaluator:** Director of Women and Children Services

**Tier Level:** 2

**eSAF Access Required:** YES

**Qualifications:**

- Associate's degree or higher in healthcare related field



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- Current IBCLC certification

### **Preferred Qualifications:**

- RN license is preferred

**NOTE:** Where education may not be defined in qualifications area of the Scope, HCA Healthcare requires the highest level of education completed (not training or courses) confirmed on your background check.

### **State Requirements:**

- Current and active IBCLC certification

### **Experience:**

- Minimum 2 years' experience
- If not an RN, the Lactation Consultant should have five years experience as an IBCLC.

### **Preferred Experience:**

- One year of experience as an RN is preferred

### **Competencies:**

The Lactation Consultant will demonstrate:

- Safe and effective operation of related equipment
  - Maintains equipment in good working order
  - Demonstrates effective infection control practices related to equipment operation
- Accurate patient information review and evaluation
  - Uses at least two ways to identify patients before treating or performing a procedure
  - Verifies that the requested procedure correlates with the patient's clinical history, presentation and physician order
  - Accesses the patient medical record appropriately
  - Documents in the medical record according to the facility standard / policy
- Maintains a safe environment
- Infection Prevention
  - Practices consistent hand hygiene
  - Uses personal protective equipment (PPE) when required
  - Required immunizations per Division requirements
  - Complies with Isolation precautions
- Maintains sterile field Demonstrates skills to assist breastfeeding dyad
- Maintains expertise and certification through appropriate continuing education
- Provide education for the mother and her family regarding the breast feeding dyad
- Knowledge of accepted lactation consultant standards and practice
- Provide information and strategies to minimize the risk of Sudden Infant Death Syndrome (SIDS) and provide anticipatory guidance to reduce potential risks to the breastfeeding mother or her child
- Documents patient contacts, assessments, feeding plans, recommendations and evaluations of care

### **References:**

- IBCLC Verification: <https://ibclce.org/public-registry/>

### **Document Control:**

- Created 1/26/2018
- Cosmetic updates 9/10/2020



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## **DIVISION SCOPE OF SERVICE**

**Your signature confirms you will be able to comply with the Qualifications and Competencies listed within this Scope of Service and that you will confirm education via your background check.**

**Applicant Printed Name:** \_\_\_\_\_

**Signature:** \_\_\_\_\_

**Date:** \_\_\_\_\_