

DIVISION SCOPE OF SERVICE

Division: CONTINENTAL
Classification: TECHNICAL SPECIALIST – HOSPITAL GENERAL LAB / QA LEADER
Applicant Name:
<p>Technical Specialist – Hospital General Lab / Quality Assurance Leader: The Technical Specialist- Hospital General Lab / Quality Assurance Leader must have equivalent qualifications, competence and function in the same role as employed individuals performing the same or similar services at the facility, as defined by facility job description.</p> <p>Definition of Care or Service:</p> <ul style="list-style-type: none"> Develop and manage specimen testing processes in the Specialist area of expertise. Maintain a set of dashboard metrics and an understanding of IT systems and data sources associated with hospital laboratory services. Manage the training and competency of all testing personnel at the six HCA Healthcare hospitals. Direct, advocate for and enable visibility of quality processes. Ensure accountability within all areas of the business unit (pre-analytical, analytical and post-analytical) such that every employee consistently exhibits behavior that promotes and supports quality. Influence may be exerted both directly and indirectly through the management of liaisons and intermediaries, such as department supervisors and members of the Quality Assurance (QA) Committee. Drives Standardization across the system in Hematology, Chemistry and QA Oversight of collaborative team incorporating thought leaders from Quest and HCA Healthcare Evaluation of instrumentation, reagent systems to drive standardization Creates and executes standard General Lab SOPs, tools and metrics Serves on hospital subcommittees as needed Develops and educates around new quality tools Coordinates oversight of General Lab, to include staffing templates, productivity standards, and quality measures Works with Quest BPT Leader to provide ROI, service requirements and implementation of tools for recommended instrumentation Works with Quest Clinical Quality Assurance team to insure readiness for any regulatory inspections Demonstrates Clinical and Service excellence behaviors to include code of HCA Healthcare conduct core fundamentals in daily interactions with patients, families, co-workers and physicians. <p>Setting(s): Healthcare facilities including but not limited to hospitals, outpatient treatment facilities, imaging centers, and physician practices</p> <p>Supervision:</p> <ul style="list-style-type: none"> Direct supervision by nursing department director, site manager or designee <ul style="list-style-type: none"> Supervision is defined by any limitations in practice that may be addressed by state law <p>Evaluator: Department director or designee.</p> <p>Tier Level: 2</p> <p>eSAF Access Required: No</p>

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Qualifications:

- Bachelor's degree or higher in Medical Technology.
- Certified through the ASCP as **one** of the below:
 - Medical Laboratory Scientist (MLS)
 - Clinical Laboratory Scientist (CLS)
 - Medical Technologist (MT)

NOTE: Where education may not be defined in qualifications area of the Scope, HCA Healthcare requires the highest level of education completed (not training or courses) confirmed on your background check.

State Requirements:

- N/A

Experience:

- Three to six (3 - 6) years of pertinent, full-time laboratory experience in a Core laboratory.

Competencies:

The Technical Specialist-Hospital General Lab / Quality Assurance Leader will demonstrate:

- Safe and effective operation of equipment
- Accurate patient information review and evaluation
 - Uses at least two patient identifiers for patient identification before assisting in a procedure
 - Accurately obtains clinical history and obtains medical records/charts for review
 - Verifies that the requested procedure correlates with the patient's clinical history, presentation and physician order
- Promptly investigates and follows up on unusual incidents and communicates with supervisors
- Infection Prevention
 - Practices consistent hand hygiene
 - Uses personal protective equipment (PPE) when required
 - Required immunizations per Division requirements
 - Complies with Isolation precautions
 - Maintains sterile field

References:

ASCP <https://www.ascp.org/content>

Document Control:

- Content updates 10/02/2019

Your signature confirms you will be able to comply with the Qualifications and Competencies listed within this Scope of Service and that you will confirm education via your background check.

Applicant Printed Name: _____

Signature: _____

Date: _____