

# **DIVISION SCOPE OF SERVICE**

Division: MIDAMERICA

Classification: TECHNOLOGIST ASSISTANT

**Applicant Name:** 

## **Technologist Assistant:**

The Technologist Assistant must have equivalent qualifications, competence and function in the same role as employed individuals performing the same or similar services at the facility, as defined by facility job description.

#### **Definition of Care or Service:**

The Technologist Assistant assists the technologist with various duties. Scope of service may include:

- Assists the technologist with patient care by transporting patients between the facility and scanner; sanitizing and cleaning patient care and staff areas; changing table linens; entering exam and patient information electronically or on paper; and answering the telephone.
- Demonstrates the knowledge and skills necessary to provide care appropriate to the age of the patients served. The individual demonstrates knowledge of the principles of growth and development over the life span. He/she is able to identify and categorize each patient's age-specific grouping of needs, such as those for infant, pediatric, adolescent, adult or geriatric patients.
- Demonstrates commitment to customer satisfaction and quality as exhibited by internal and external customer feedback. This includes timely completion of mandatory education and current credentials.
- Complies with safety and quality procedures and initiatives by strictly following safety policies, rules and safe work methods, making suggestions to support continuous improvements in safety, promptly correcting or reporting safety hazards or unsafe conditions, promptly reporting injuries for timely diagnoses and medical treatment, and by participating in safety processes such as safety committee, safety inspections, etc.
- Assists with patient flow, changes patients, takes pertinent history, transports patients, assists with moving patients.
- Assists with control of patients in waiting room and informs them of delays.
- Maintains equipment in safe and working condition; notifies Chief Technologist or Director of malfunctioning equipment or unsafe conditions.
- Routinely assist the Radiologist or technologist in planning and providing imaging services, completes related tasks as directed or specified
- Assist the technologist by preparing the room and equipment for the patient exam, recording exam information on the history form processing images as needed.
- Assist reception personnel by answering and responding to phone calls or forwarding as needed, greeting patients.
- Demonstrates Clinical and Service excellence behaviors to include code of HCA conduct core fundamentals in daily interactions with patients, families, co-workers and physicians.

# Setting(s):

 Healthcare facilities including but not limited to hospitals, outpatient treatment facilities, clinics and physician practices

Supervision: The Technologist Assistant works under the supervision of the Technologist.

**Evaluator:** The Technologist is evaluated annually by their supervisor/Operations Director.

Tier Level: 2

eSAF Access Required: NO



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### **Qualifications:**

- High School/GED or higher
- American Heart Association or Red Cross health care provider BLS Certification

NOTE: Where education may not be defined in qualifications area of the Scope, HCA Healthcare requires the highest level of education completed (not training or courses) confirmed on your background check.

#### **State Requirements:**

• N/A

### **Experience:**

• One year experience as a Technologist Assistant

## **Competencies:**

The Technologist Assistant will demonstrate:

- Infection Prevention
  - Practices consistent hand hygiene
  - Uses personal protective equipment (PPE)
  - o Complies with Isolation precautions
  - o Required immunizations per DHP Division requirement

### References:

N/A

# **Document Control:**

- Created 1/18/2017
- Cosmetic updates 11/11/2019

Your signature confirms you will be able to comply with the Qualifications and Competencies listed within this Scope of Service and that you will confirm education via your background check.

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Applicant Printed Name:	_
Signature:	_
Date:	