



DIVISION SCOPE OF SERVICE

Division: MOUNTAIN
Classification: EXTERNAL PHARMACY DELIVERY TECHNICIAN
Applicant Name:

<p>External Pharmacy Delivery Technician: The External Pharmacy Delivery Technician must have equivalent qualifications, competence and function in the same role as employed individuals performing the same or similar services at the facility, as defined by facility job description.</p>
<p>Definition of Care or Service: The External Pharmacy Delivery Technician performs functions related to pharmaceutical processing and distribution. Scope of Service may include but are not limited to:</p> <ul style="list-style-type: none"> • Consults with patients, families, hospital staff and physicians regarding pharmaceutical bedside delivery. • Documents and obtains all information necessary to process paperwork (i.e. patient/insurance information, medication orders, delivery receipts etc.) in facility and upon return to pharmacy/retail store. • Delivers prescriptions to the discharged patient either at their bedside or in the discharge lounge. • Upon request, connects the patient to the retail store pharmacist via telephone to complete the consultation upon delivery of medications. • Communicates to manager and maintains documentation of any questions, concerns or complaints from patients or hospital staff. • Collects and records forms received, and submits receipts for expenditures daily. • Demonstrates Clinical and Service excellence behaviors to include HCA Healthcare code of conduct core fundamentals in daily interactions with patients, families, co-workers and physicians
<p>Setting(s):</p> <ul style="list-style-type: none"> • Healthcare facilities including but not limited to hospitals, outpatient treatment facilities, ambulatory surgery centers, and physician practices • Patient care areas, all settings
<p>Supervision:</p> <ul style="list-style-type: none"> • Direct supervision by retail Pharmacist
<p>Evaluator: Pharmacy Director, Pharmacist or designee</p>
<p>Tier Level: 2</p>
<p>eSAF Access Required: YES</p>
<p>Qualifications:</p> <ul style="list-style-type: none"> • High School diploma GED or higher • Current certification through one of the below: <ul style="list-style-type: none"> ○ Pharmacy Technician Certification Board (PTCB) ○ National Healthcareer Association (NHA). • Currently Licensed as a Pharmacy Technician (See state requirements)
<p>State Requirements:</p> <ul style="list-style-type: none"> • Current Licensed Pharmacy Technician with the State Board of Pharmacy in state of practice



DIVISION SCOPE OF SERVICE

Experience:

- Six months experience in a retail pharmacy or hospital pharmacy environment as a pharmacy technician preferred.

Competencies:

The External Pharmacy Delivery Technician will demonstrate:

- Safe, effective and cost-effective use of drugs through the application of specialized knowledge, skills and professional judgment.
- Comprehensive knowledge of the practice of pharmacy and medication safety practices.
- Recognition of the needs and concerns of hospital staff, medical staff, patients, and the patients' families and maintains constructive relationships in dealing with them.
- Effective communication orally and in writing.
- Knowledge of and adherence to federal, state, and local laws and established standards of practice of Pharmacy.
- Clarification of medication orders with ordering physician, when necessary.
- Use of at least two patient identifiers
- Prevention of infection, including but not limited to:
 - Consistent hand hygiene
 - Compliance with personal protective equipment (PPE) and isolation precautions, when required
 - Maintenance of up-to-date immunizations per Division requirements
 - Maintenance of sterile field, as applicable

References:

Idaho Pharmacy Technician Requirements: <http://openfarmtech.org/pharmacy-technician-requirements/idaho/>

Idaho License Search: <https://idbop.mylicense.com/verification/>

Alaska Pharmacy Technician Requirements and Training Programs: <https://v-tecs.org/alaska-pharmacy-technician-requirements-and-training-programs.htm>

Alaska Search Professional Licenses: <https://www.commerce.alaska.gov/cbp/main/Search/Professional>

Pharmacy Technician Requirements in Utah: <https://www.howtobecomeapharmacytech.org/pharmacy-technician-requirements-utah/>

Utah Verify a License: <https://dopl.utah.gov/pharm/index.html>

PTCB: <https://portal.ptcb.org/Certification/Verification/Search/form.aspx>

NHA: <https://www.nhanow.com/certifications/pharmacy-technician>

Document Control:

- Created 5/4/2020



DIVISION SCOPE OF SERVICE

Your signature confirms you will be able to comply with the Qualifications and Competencies listed within this Scope of Service and that you will confirm education via your background check.

Applicant Printed Name: _____

Signature: _____

Date: _____