



## ETI: SERVING PROVIDERS FOR 25+ YEARS

#### **Portfolio:**

- ACS & B/OSS Technology Integration Specialists
- Data Integration & Business Intelligence
- Managing 15+ Million device & 7 Billion Daily Transactions
- **Servicing** Telco, Muni-Utility, Cable, FTTx, ISP/WISPs and Satellite Providers.

#### **Company Base:**

- Headquarters Atlanta, GA USA
- Development & Support within USA, UK, Bulgaria
- Servicing accounts of a few thousand to millions of devices







- 2013 Live device status via ArcGIS Desktop/Server
- 2015 Attributions for Subscriber, Services, Network data, "In Home" Devices and Billing.
- 2016 Integration to Esri Network Design Partners
- 2017 Integrated Esri Dashboards
- 2019 Leveraging cloud-based Esri for system of record, insights and engagement.

#### **Assisting Telecom Customers**

- Manage Operations Cost & Efficiency via remote monitoring
- Customer Satisfaction Identify & Resolve proactively
- Cloud-based, "Single Pane of Glass" experience





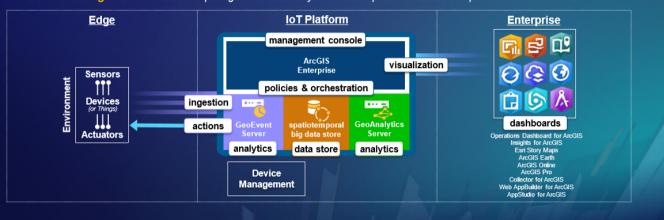


## DEVELOPMENT OF ETI INTEGRATION TO ESRI



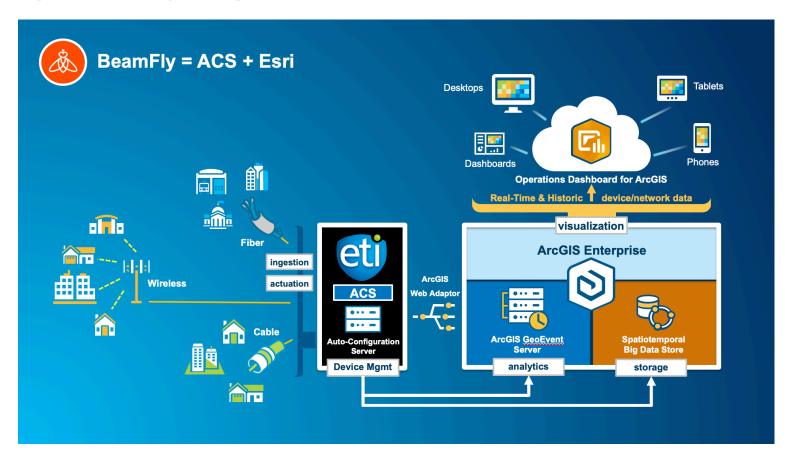
enabling geospatial insights with your IoT solution

- An ArcGIS based IoT Platform & Enterprise consists of the following capabilities:
  - Ingestion: GeoEvent Server input connectors
- Batch Analytics: GeoAnalytics Server
- Streaming Analytics & Policies: GeoEvent Services
- Management Console: Portal & GeoEvent Manager
- Actions (including Actuation): GeoEvent output connectors
- Visualization: Map & Feature Services
- Data Store: spatiotemporal big data store
- Dashboards: Operations Dashboard, Insights, Story Maps
- Device Management: for those requiring this functionality another IoT platform can be complemented with ArcGIS.





## **HOW IT WORKS**



#### VALUE FOR ESRI DISTRIBUTORS

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- Esri "door opener" into **Telecom Operational Groups**
- Partnership (ETI/Esri) Real-Time-Device Monitor
  - ETI has built the Integration to Esri (2019)
  - Monitor all active devices and services for Telecoms
  - Cloud-based, remotely managed or On Premise
- Allows Esri to increase their sustainability in Telecoms:
  - Long-Term Enterprise Licensing (ELAs)
  - GeoEvent Server Deployments
  - Spatial Temporal Big Data Store (DB)
  - ArcGIS for IoT, cloud-based Services
  - Increase User Licenses in the NOC and Field Crews







# **ROADMAP: MANAGING SMART CITIES**



