

## The Situation

Ava B.\*, a full-time professor at a prestigious university has a son with a suspected learning disability who likely needs an Individualized Education Program (IEP). Despite multiple attempts over several years to obtain an evaluation for her son, her requests have been repeatedly denied by the school.

*Ava has missed several days of work to meet with her son's school to get help. But each meeting has left her feeling more discouraged, not knowing what to do next. She is desperate to get her son the support he needs but can't afford to miss more work.*

## Employee's Need

- ❗ Understanding federal and state special education laws and getting the support her son needs and is entitled to by law.
- ❗ Having the proper tools at her fingertips to request an evaluation to determine eligibility for services.
- ❗ Receiving guidance on the ongoing IEP process work, including determining IEP team members, preparing for an IEP meeting, and receiving support along the way.

\*Name changed to protect the identity of the subject profiled

## Torchlight Personal Process Workflow™ in Action



## Torchlight Recommended Resources



Video

- Six Pillars of IDEA, Federal Special Education Law
- Identifying Your Child's Struggles



eGuide

- Implementing Your Child's First IEP
- Independent Evaluations & the IEP Team



Tool

- IEP Request Letter Generator
- IEP Meeting Preparation Worksheet



Advising

- Advisor: advice and recommended content on the platform that provided accurate information needed to get an IEP approved

## Testimonial

*“Torchlight helped us deal with school refusal issues with the IEP process, which was bringing my life as a working parent to a standstill. Within 2 weeks of using Torchlight, my son's IEP request was granted.”*

~ Ava B., Professor

## Outcomes

- ✓ Retention & Loyalty Boost
- ✓ Time Savings
- ✓ Cost Savings

To learn more about Torchlight, please contact us at [caring@torchlight.care](mailto:caring@torchlight.care) or [www.torchlight.care](http://www.torchlight.care)

