

## The Situation

Liam W.\*, a biotech director, learned that his father has fallen prey to scammers claiming to be the IRS. Additionally, his wife was diagnosed with early onset dementia and will need support services. And, while the director's children live out of state, he doesn't want burden them with remote caregiving responsibilities.

***Liam is preoccupied with both his father's financial risk and getting his wife the help she needs. He can't afford to take days off from work but needs to find a way to balance myriad competing demands while still working.***

## Employee's Need

- ❗ Understanding more about the stages of dementia and what care will be needed, both short- and long-term.
- ❗ Arranging support services and coordinating medical and other appointments.
- ❗ Determining if his father's personal assets were compromised and how to protect him from further exploitation.

\*Name changed to protect the identity of the subject profiled

## Torchlight Personal Process Workflow™ in Action



## Torchlight Recommended Resources



Webinar

- Eldercare: Creating a Healthy & Safe Home



Podcast

- Dementia: Strategies for Effective Communication Social Security Is Not Calling!
- The Coronavirus Scams Epidemic



eGuide

- Addressing Financial Exploitation
- Dealing with a Dementia Diagnosis



Tool

- Financial Exploitation Prevention Checklist



Advising

- Advisor: advice and support with a step-by-step action plan

## Testimonial

***"I think this is a great tool and an opportunity to talk through issues and obtain resources. The scheduling was much faster than I expected, and I came out of the conversation with clear actions and answers."***

***~ Liam W., Biotech Director***

## Outcomes

- ✓ Stress Reduction
- ✓ Retention & Loyalty Boost
- ✓ Productivity Increase

To learn more about Torchlight, please contact us at  
[caring@torchlight.care](mailto:caring@torchlight.care) or [www.torchlight.care](http://www.torchlight.care)

