

### LEADER CONVERSATION GUIDE

# 3 New Keys to Staffing and Structure for a Hybrid Church Episode 177

How to Build a Hybrid Church (Part 2)

The topic of *how to structure* teams in this hybrid era—where churches are balancing both in-person and digital ministry strategies—continues to be a headline topic for the pastors we work with. Because churches are launching new digital ministry strategies, they are realizing they need to *shift*—or more likely **add**—some staff roles to be effective.

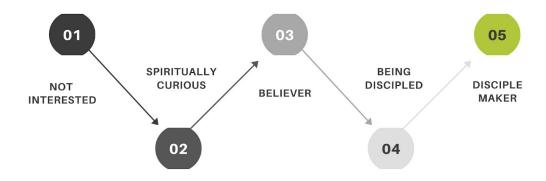
But there are three new things related to staff structure that church leaders need to consider.

# Right-Sizing Your Staff Model

- One of the big gaps the pandemic exposed for many church teams is the need for more strategic leaders and team-builders vs. all ministry "doers."
- Recommended staffing budget: 45% to 55% of overall budget.
- The number of staff in a declining church is 35% higher than in growing churches.

## New Metrics to Consider

- Churches need to measure movement along the five phases of the spiritual journey and decide what those metrics are going to be.
  - Those stages are: Not Interested, Spiritually Curious, Believer, Being Discipled, and Disciple Maker



- These new metrics will help everyone on the team know what success looks like for your organization.
- Unhealthy teams lack clarity around what they should be achieving. When you define the important results you are looking for, then staff can quickly evaluate the effectiveness of their strategies.

### New Goals

- Once the organizational goal is set, leadership needs to determine how each ministry team will contribute to that goal.
- You need to help your team members understand what success looks like for their team and for each person on their team.
- These goals fall in the Directional and Action Level of the Strategic Alignment Pyramid.
- Set goals for your team around the activities that would best lead them to results.

# **Next Steps**

- Register your team for our upcoming masterclass to dig deeper into the practical strategies for building a hybrid church.
- Take a look at the <u>Strategic Alignment Pyramid</u> and talk through it with your leadership team.
  - Consider the Directional Level Goals for your ministry and then break those down for each team at the Action Level.
  - What does that look like? What is the "win" for each team and each team member?
- If you're looking for help in restructuring your staff and building a healthy church with both in-person and online ministry strategies, take a look at our <u>Strategic Planning for Digital</u> <u>Ministry</u>. We would love to help you create a strategic path forward.

Listen to the episode on iTunes or at theunstuckgroup.com/episode177.

