



MORE THAN JUST A RENTAL COMPANY
YOUR COMPLETE MOBILITY SOLUTION



FROM CAR TO TRUCK AND EVERYTHING IN BETWEEN

 **enterprise**
FLEX-E-RENT

DANNY GLYNN

MANAGING DIRECTOR, ENTERPRISE FLEX-E-RENT



“Through a combination of experience, expertise, and a commitment to the highest standards of service, we’re delivering mobility solutions focused on the requirements of individual customers, providing the vehicles they need, whenever, wherever and for however long they need them for.”

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OUR STORY

Over the last 60 years, Enterprise has grown from humble beginnings to a worldwide fleet of over 2 million vehicles, including cars, vans, trucks, specialist commercial and accessible vehicles.

The foundation for this growth has been our firm commitment to put each customer's needs at the very heart of everything we do, investing in the people, services and technology that keeps their business moving.

We may have started out as a car rental company but, as our customers' needs changed, we changed with them, expanding both the size and diversity of our fleet and building a nationwide network of support.

As we continue to grow and develop in line with our customers' needs, we are even better positioned to help commercial fleet operators move the people, goods and services that matter to their business and ours.

KHALED SHAHBO
SENIOR VICE PRESIDENT
ENTERPRISE HOLDINGS



"Our goal is to become the UK's principal mobility provider for businesses and private motorists needing access to any type of vehicle, for any period of time. For this very reason, we continue to invest in building a business that supports customers that require commercial vehicles of every size, shape and specification."

OUR FLEET

We understand that keeping your customer promises means more than just getting a vehicle when and where it's needed. It must be the right vehicle, with the right specifications, including any necessary modifications needed to do the job.

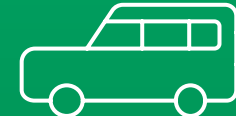
Enterprise operates one of the largest and most diverse fleets in the UK, with nearly 50,000 cars, vans, trucks and specialist commercial and accessible vehicles. This means that from car to truck and everything in between, we are your complete mobility provider.



ACCESSIBLE



LCV & CDV



4X4

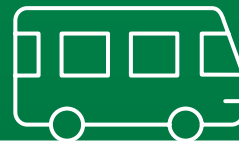


CAR



BUGGIES/ATV

48,000 VEHICLES



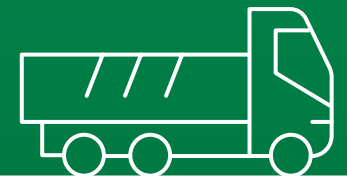
MINIBUS/MPV



TEMPERATURE CONTROLLED

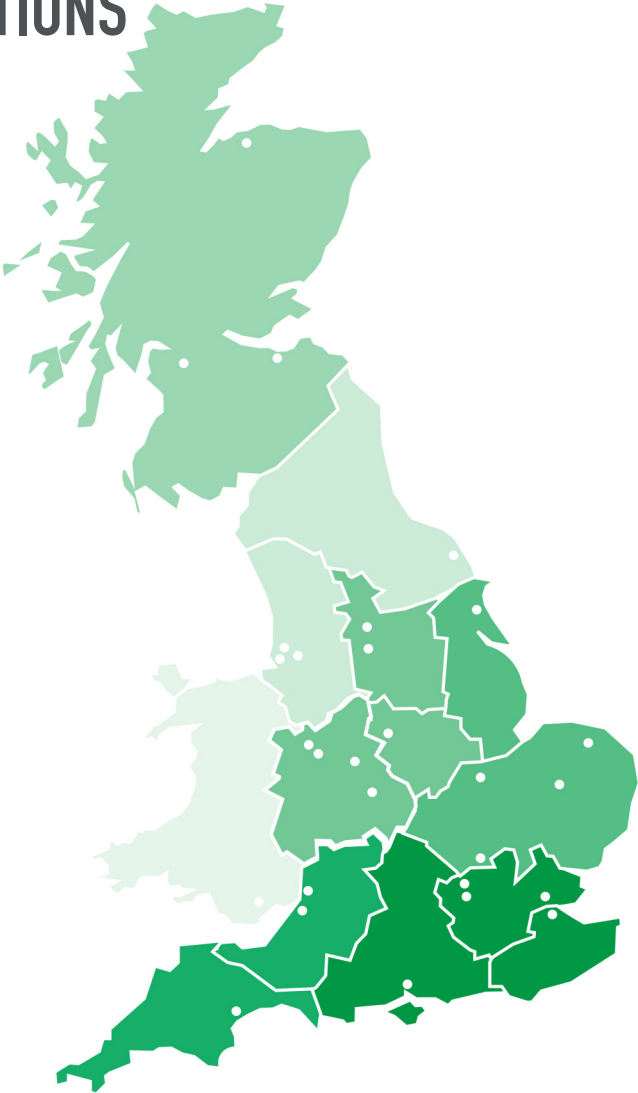


TRAFFIC MANAGEMENT



HGV

OUR LOCATIONS




LONDON & SOUTH EAST

West London	 01784 253 904	West London Industrial Park, Iver Lane, Cowley, Middlesex, UB8 2JG
West Drayton	 02085 742 264	Thorney Mill Road, West Drayton, UB7 7EZ
East London	 0845 602 6136	7 Purfleet Industrial Estate, London Road, Purfleet, Essex, RM15 4YA
Maidstone	 01622 235 165	Unit 8 St. Laurence Avenue, 20/20 Industrial Estate, Aylesford, ME16 0LL
Southampton	 02380 019 107	18 Premier Way, Abbey Park Industrial Estate, Romsey, Hampshire, SO51 9DQ
Luton	 01582 283 510	3 Covent Garden Close, Luton, LU4 8QB


SOUTH WEST

Bristol	 01179 555 599	119 Burcott Road, Avonmouth, Bristol, BS11 8AD
Gloucester	 01452 524 843	38 Ashville Road, Ashville Industrial Estate, Gloucester, GL2 5DA
Exeter	 01392 499 422	Grace Road Central, Marsh Barton, Exeter, EX2 8QA

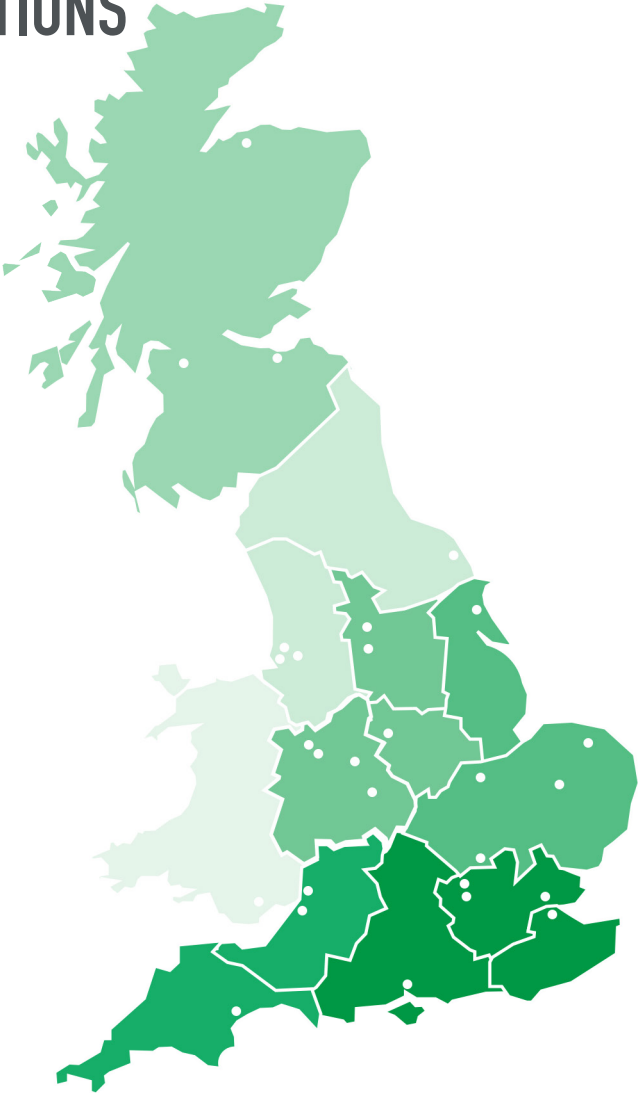
EAST ANGLIA

Thetford	 03449 840 114	Roudham Court, Roudham Industrial Estate, East Harling, Thetford, Norfolk, NR16 2QN
Norwich	 01603 514 095	46 Hurricane Way, Norwich NR6 6JB






MIDLANDS

Birmingham	 0121 544 3202	84-90 Brades Road, Oldbury, West Midlands, B69 2EP
Shrewsbury	 01743 457 652	March Way, Battlefield Enterprise Park, Shrewsbury, Shropshire, SY1 3JE
Peterborough	 01733 333 840	Unit 15A Ivatt Way, Westwood, Peterborough, PE3 7PG

OUR LOCATIONS



NORTH

Derby	 01332 867 710	Ascot Drive Industrial Estate, Ascot Drive, Derby, DE24 8ST
Coventry	 02476 700 200	Lockhurst Lane, Coventry, West Midlands, CV6 5NJ
Teesside	 01642 671 234	Ross Road, Portrack, Stockton-on-Tees, TS18 2NN
Newcastle	 01914 145 002	Livingston House, Wellington Road, Dunston, Newcastle, NE11 9JL
Wigan	 01942 290 010	Unit 27, Landgate Industrial Estate, Wigan Road, Ashton in Makerfield, Wigan, WN4 0BW
Manchester	 01618 765 558	Flixton Road, Carrington, Urmston, Manchester, M41 6JE
Ellesmere Port	 01244 621 771	Lakeside, Shellway Road, Ellesmere Port, CH65 4LQ
Leeds	 0113 395 6970	Parkside Lane, Leeds, LS11 5TD
Sheffield	 01142 441 741	1 Lawrence Street, Attercliffe, Sheffield, S9 3RG
Edinburgh	 01312 973 239	1 Drovers Road, Broxburn, EH52 5ND
Nairn	 01667 459 720	5-6 Tom Semple Road, Balmakeith Industrial Estate, Nairn, Scotland, IV12 5QW
Glasgow	 01415 540 280	39-41 Nuneaton Street, Glasgow, G40 3JT
South Wales	 01656 744 220	Flex-E-Rent House, Heol Mostyn, Village Farm Industrial Estate, Pyle, CF33 6BJ

SCOTLAND

WALES

THERE'S MORE TO ENTERPRISE THAN YOU MIGHT THINK

UK CAR AND VAN RENTAL

“ Using a UK-wide solution has eliminated high risk grey fleet vehicles, reduced costs and improved employee satisfaction ”

ACCIDENT MANAGEMENT

“ Providing drivers with the right vehicle, when and where they need it, has significantly reduced our cost of claims ”

INTERNATIONAL RENTALS

“ By implementing a single solution, with guaranteed rates and increased booking controls, total ground transport expenses were reduced by 10% ”

COMMERCIAL VEHICLES

“ Supplying vans specified for use by multiple trades has increased the flexibility and productivity of a diverse workforce ”

BETTER MOBILITY SOLUTIONS

“ Over a five year period, we forecast Enterprise will deliver savings of over £1 million, whilst increasing workforce engagement and employee productivity ”

REPLACEMENT VEHICLES

“ By making the entire repair process more efficient, average hire lengths have dropped by approximately two days ”



DID YOU KNOW?



Enterprise operates 2 million vehicles worldwide and over 95,000 in the UK, including cars, vans, trucks, specialist commercial and accessible vehicles.



Our global loyalty program delivers faster service, greater control and exclusive offers wherever you travel.



Enterprise vehicles are available to rent by the hour, day, week or year.



More than just a rental company, Enterprise provides a range of online applications and consultancy services to balance cost, risk and operational efficiency.



With 7,600 locations worldwide, 1,100 across Europe and more than 450 in the UK, we're where you need us to be, whatever you need us for.

INDUSTRY-LEADING CLEANING PROCEDURES

We've always been committed to maintaining the highest standard of cleanliness in the vehicles we supply. And now, more than ever before, our customers need to be confident that whether it is cars, vans or anything else, every vehicle is a safe working environment for their employees.

We pledge to go above and beyond our already rigorous cleaning protocols to better protect the health and safety of everyone involved. This includes vacuuming and wipe-down cleaning between every rental, as well as sanitising all key touchpoints with disinfectant.

- | | |
|-----------------------------------|------------------------------------|
| 1 Key / Key Fob | 11 Areas Between Seats & Consoles |
| 2 Steering Wheel | 12 Areas Between Seats & Doorjambs |
| 3 Steering Column | 13 Cupholders / Compartments |
| 4 Seat Belts | 14 Instrument Panel |
| 5 Centre Console | 15 Accessory Panel / Touchscreen |
| 6 Door Interiors | 16 Rearview Mirror / Side Mirrors |
| 7 Door Pockets | 17 Visors / Visor Mirrors |
| 8 Interior Door Handles | 18 Dashboard |
| 9 Exterior Door Handles / Hatches | 19 Air Vents |
| 10 Seat Pockets / Seat Surfaces | 20 Gear Stick / Gear Shift |

To ensure the safety of our staff and everyone who visits our branches, we've updated our cleaning procedures for all rental locations in line with the advice of government health advisors. This means that we're sanitising touchable surfaces with disinfectant wipes throughout the day.



BETTER MOBILITY DECISIONS

Balancing the current need to keep your business mobile with longer term strategic objectives is never easy. Even deciding on the best form of transport for a single journey involves the assessment of multiple factors such as cost, convenience, risk and driver acceptance.

In addition to providing the right vehicle when and where it is needed, Enterprise has developed intelligent decision systems and booking tools to help employees make the right travel choices for every journey. Choices which reflect current priorities, policies and practicalities. And, by collecting data on every journey taken, the effectiveness of your mobility strategy can be assessed and refined, helping you adapt to changing business needs.

“

Combining a proactive approach to rental management with specialist process management systems has resulted in greater savings than an alternative provider with lower rental rates

”



ENTERPRISE CAR CLUB

With a global network of nearly 2 million vehicles and 7,600 branch locations, Enterprise is in the airports, railway stations and neighbourhoods where you live and work. Whatever size of car or van you need, even if it's a high-end luxury model, Enterprise will be where you need us to be, whatever you need us for. And, if all you need is a car or van for just a few hours, perhaps at a time when most branches are closed, Enterprise offers immediate access to vehicles paid for by the hour and available around the clock.



ACCIDENT MANAGEMENT

Road accidents are not only traumatic for the people involved, they also result in a loss of productivity, increased costs and missed opportunities. Minimising the business impact and carefully controlling costs requires expert management, backed by the systems and services to make the whole process easier for everyone involved.

By using all the expertise gained from working with 95% of the UK's leading insurance companies, major fleet operators, and our own fleet of over 95,000 vehicles, we've created an accident management service which cuts downtime, speeds up repairs and reduces cost.

“

Providing direct access to Enterprise systems which enable claims personnel to off-hire vehicles at the first opportunity is predicted to save over £250,000 per year

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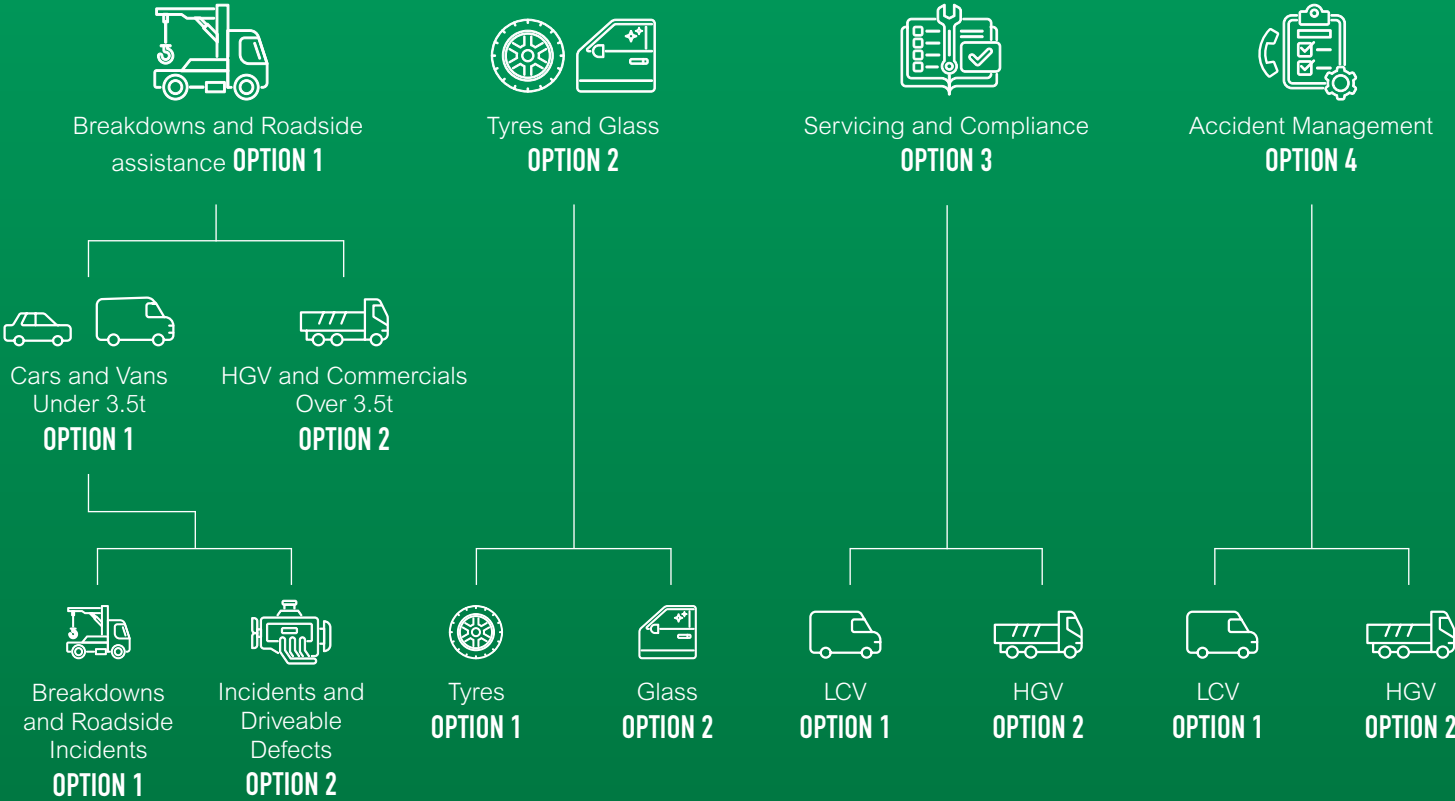
SERVICING, MAINTENANCE AND SUPPORT

We aim to ensure that around 80% of calls are answered in under 60 seconds. Of course, during exceptionally busy times it may take us a little longer, but don't worry, if you are waiting for more than 5 minutes then our ring-back service means you can get on with other things and we'll return your call within four business hours.



CALL OUR DEDICATED
CUSTOMER SUPPORT TEAM

0345 872 5419



GETTING IN TOUCH

Please contact your local Enterprise Flex-E-Rent branch to book a vehicle of any size or specification. You'll also find plenty of information and advice at www.flexerent.co.uk

