# The CS Technology and Cutover Partnership

Partnering in 2018, CS Technology and Cutover draw from thirty years of combined experience leading client transformations in technology infrastructure initiatives, IT Service Continuity Management (ITSCM), and transformation programs, e.g. Data Center Migrations.

## A powerful partnership

The CST and Cutover partnership helps clients to reach new levels of operational maturity. Our partnership combines best-in-class discovery, analysis, and strategy advisory services with the market's leading Work Orchestration and Observability platform. Sharing a rich heritage of working with Fortune 500 organizations, CST and Cutover have created a unique proposition that initiates and delivers our clients' journey to IT operational maturity.

## Better together

The combined value of CST and Cutover enables you to benefit from:

◆ **Clear management view of:**

- The service availability of the ITSCM organization.

- Each application from a technical, RACI, process, procedure, documentation, and evidence standpoint.

◆ **Identification of improvement areas** per service to provide the desired level of failover.

◆ **Targeted remediation of specific applications** (rather than a costly and time-consuming blanket program of works).

◆ **Increased delivery confidence and project success**, whether it's across IT service continuity, or in delivering against hosting strategies and data center or cloud migrations.

◆ **Cutover's comprehensive Work Orchestration and Observability platform, enabling:**

- **Orchestration** of automated runbooks that visualize flows of human and machine work dependencies, user assignments, and timings.

- **Reduced risk:** automation reduces reliance on manual planning and execution processes, like spreadsheets, meetings, and email chains.

- **Improved efficiency:** coordinate multiple activities, synchronize teams, to enable streamlined communication, and radically compress timelines.

- **Elevation of teams:** automation takes care of manual processes, unlocking human ingenuity, and enabling teams to think bigger, aim higher, and achieve more through better coordination of human/machine activities.

- **Increased capabilities** via expanded change capacity.

- **Long-term planning** and real-time observability across all live and scheduled activities.

- **Safe storage** of key plans.

- **Detailed systems of record**, providing evidence to satisfy regulators and drive continuous improvement.

- **Integrations** with ITSM, DevOps, and collaboration tools.

# Route to value

The key steps for our clients are:

### Maturity assessment
discovery and analysis of the client's current operational and transformation standing.

### Maturity progression roadmap
strategic mapping, created by CST, and delivered via the Cutover platform.

### Cutover development plan and implementation
with optional CST support.

## About CS Technology

CS Technology (CST) is a global technology infrastructure advisory and execution firm that enables clients to leverage their technology investments to create measurable business value. Dedicated to solving client's data center, cloud services, modern workplace and operating model IT transformation challenges, CST offers a full lifecycle of services from discovery to execution.

Boasting a talented and experienced group of consultants, CST has partnered with fortune 500 organizations co-creating predictability for technology intensive environments by applying proven engineering concepts for long-term solutions.

**www.cstechnology.com**

## About Cutover

Cutover is the Work Orchestration and Observability platform that drives greater business outcomes with a new model of working. Cutover orchestrates humans and machine automation to improve performance and radically compress timelines.

Cutover uses automated runbooks to plan, orchestrate, and analyze complex work, replacing the chaos of multiple spreadsheets and fragmented communications with a single intuitive platform. Real-time visibility and detailed analytics deliver greater control, precision, and agility. This enables organizations to move quickly with confidence, reducing the risk of disruption and customer-facing incidents.

**www.cutover.com**

If your organization is ready to reach new levels of operational maturity, contact a CST and Cutover partnership team member:

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