

# Key Planned Giving Research Insights

#### **Key Statistics**

- Donors who name an estate gift show a 75% increase in yearly giving<sup>1</sup>
- 70-80% of Americans engage in charitable giving<sup>2</sup>, but less than 6% leave charitable bequests at death<sup>3</sup>, suggesting a *big opportunity for cultivation*
- Charitable plans created earlier in life result in larger gifts as compared to end of life plans<sup>4</sup>
- About half of the typical inheritance is *spent within 12 months*<sup>5</sup>

### **Effective Planned Giving Phrases**

- Use "will planning" rather than "estate planning"<sup>6</sup>
- Use "*a gift to charity in your will*" rather than "*bequest*", "*leave a legacy*", or "*remember your favorite charities*"<sup>7</sup>
- Use "to support causes that have been in important in your/their life/lives"<sup>7</sup>
- Begin requests with "honor a friend or family member"<sup>8</sup>
- Mention "tax deductions" and use tax avoidance language<sup>9</sup>
- Avoid *"death"* and related imagery<sup>7</sup>
- Avoid formal terms such as "Charitable Remainder Trust", "Charitable Gift Annuity", and "Remainder Interest Deed<sup>6</sup>

#### **Effective Planned Giving Strategies**

- Use living donor stories rather than deceased donor stories<sup>10</sup>
- Tell life stories of donors whose giving will last beyond their lifetime and emphasize the lasting impact of gifts<sup>10</sup>
- Use social norms such as charitable bequests from other members of your community<sup>11</sup>
- Use example donors rather than what "you" would do
- Use images of donors that are of similar age to your target audience
- Use default settings and opt-out design to gently encourage donations
- Approach planned giving conversations *obliquely*, in the context of another topic
- Use tribute gift requests, which can connect friends & family to causes<sup>12</sup>
- Tribute gift requests are most effective when given in honor of ascendant females (mother, aunt, grandmother, etc.)



## Sources

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