

BROCHURE

Accelerated process mining with live insights

INFOR PROCESS INTELLIGENCE POWERED BY SIGNAVIO

Infor® Process Intelligence operates with your Infor application to provide a fast path to business performance improvement. It generates easy to interpret visual representations of your process data and gives visibility into how your business processes are performing, enabling you to optimize your business.

Infor Process Intelligence is seamlessly integrated with Infor's Implementation Accelerators—preconfigured solutions and processes built on the latest version of applicable Infor application suites. They are designed to deliver core industry application processes that help reduce implementation times, risk, and cost for customers.

Process Intelligence technology helps you identify the root cause of poorly performing processes, detect and visualize compliance violations, monitor process performance, and support collaborative efforts to reduce performance bottlenecks.

Utilize Infor Process Intelligence to:

- Understand how your processes are performing so you can make data-based decisions about how to improve them
- Leverage conformance checking to ensure standard practices are executed as intended, quickly identifying exceptions that cause inefficiencies
- Derive complete end-to-end insight into performance to understand how your business is performing holistically
- Delve deeper into data-driven analysis to identify root causes and opportunities for improvement

Discover, analyze, and improve processes

Process Intelligence delivers real-time process intelligence (RTPI) across your organization by extracting relevant information from data, event logs, and timestamps into dynamic, responsive dashboards that provide invaluable insight to enable you to make critical business decisions with ease. Without this level of visibility, your ability to effectively monitor and improve business processes is manual, slow, costly, and highly ineffective.

Disruptive technology

C-suite executives are under increasing pressure to deliver improved results in an ever-evolving business landscape. Success requires transparency and a business case built on data, not just projections, and estimates. With Infor Process Intelligence, analysts can identify process inefficiencies and determine KPI criteria. Leveraging Infor's unique shared platform, these KPIs can be easily tracked, assessed, and shared across the organization. This holistic approach fosters an environment of collaboration where key stakeholders can review and share feedback in a central location.

Automated analysis

Diving into an organization's existing business processes has typically been time-consuming and expensive, relying on highly

skilled external personnel and a sometimes unhealthy dose of intuition. Infor Process Intelligence provides visibility into the actual business operations and processes by automatically applying advanced process mining algorithms. The result is a clear view of the end-to-end business processes and an increased alignment between current process models and operations.

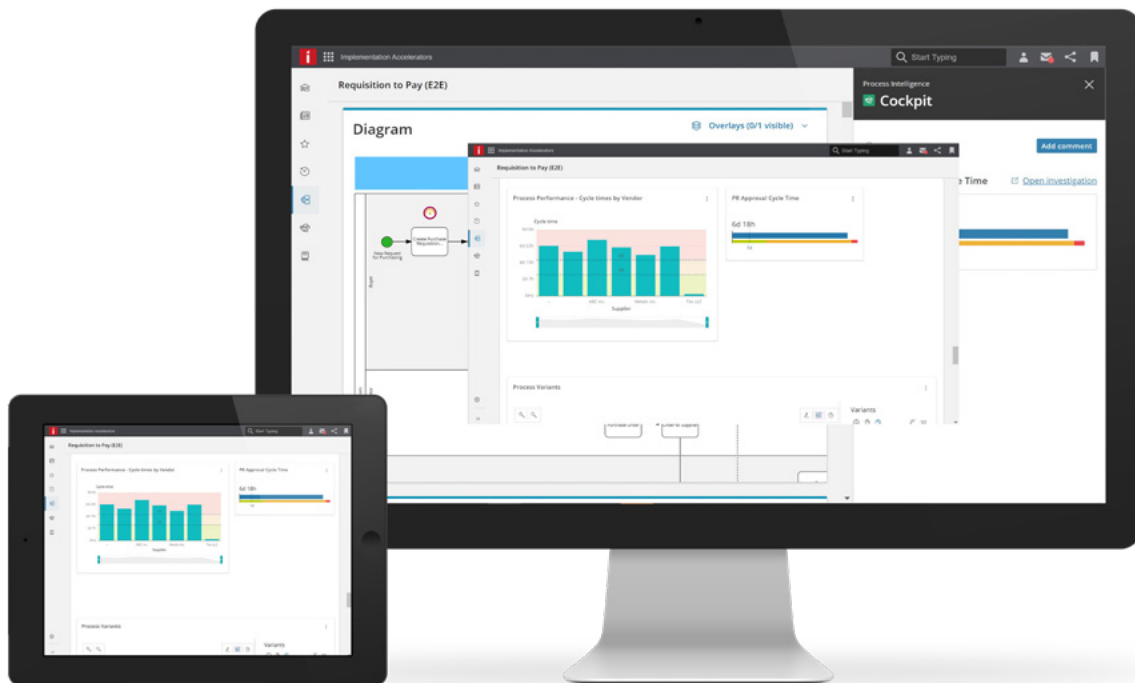
Unlock endless potential

Break down business silos

Process Intelligence connects data to pinpoint current process issues and identify business challenges (e.g. poorly performing production plants) across the organization. By aligning several departments, it helps users identify challenges across affected processes, systems, and data sources to improve them.

Smooth delivery of business results

Infor Process Intelligence is an entirely cloud-based process mining solution fully integrated with Infor Implementation Accelerators and Infor Process Manager. It delivers performance, conformance, and benchmarking analysis in-context to organization's business processes, providing an integrated view to help visualize opportunities for continuous improvement.



ERP transformation

Process Intelligence helps highlight how enterprise resource planning (ERP) processes are designed and executed in reality. A full assessment of current processes provides visibility into inefficiencies, bottlenecks, malpractices, and unused processes. Users can take this insight and run intelligent ERP transformations to optimize resources, improve business metrics significantly, and lower costs.

Robotic process automation at scale

Process Intelligence supports organizations throughout the lifecycle of robotic process automation (RPA) initiatives by monitoring and benchmarking robots and implementing business processes based on specific criteria. These processes highlight the true ROI of RPA.

Risk, audit, and compliance

Process Intelligence is a crucial tool for internal auditing departments where transparency and data-driven analysis is required. Auditors and risk management departments can leverage Infor Process Intelligence to assess how processes are executed from a risk perspective to ensure compliance is always maintained.

Customer experience and operational excellence

By connecting Infor Process Intelligence with a customer-centric view across production, marketing, and sale of your products and services, insight into the consumer experience becomes a strategic catalyst for change. Through process mining, you gain critical insight into your customers' experience and behaviors, which allows you to predict future customer interactions. This insight will provide the opportunity to enhance your processes to improve customer experience, which will ultimately increase revenue.

Operational excellence is a discipline that requires a considered and intentional look at business processes, followed by action. The goal is to balance people, processes, and technology, which benefits both the top and bottom lines for your business while ensuring an optimal customer experience at all times.

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