Collaborative process design

INFOR PROCESS MANAGER POWERED BY SIGNAVIO

Infor® Process Manager is a cloud-based business process management (BPM) solution designed to capture and design unique operational processes that can improve business efficiency by standardizing process models. Leveraging Infor's unique shared platform, users can collaborate with key stakeholders to modify, improve, or create new business processes to maintain consistency and alignment across the organization. Built to support current business practices, Infor Process Manager delivers company-wide visibility to operations that helps facilitate increased levels of efficiency and effectiveness.

Infor Process Manager is integrated with Infor's Implementation Accelerators (IA)—preconfigured solutions and processes built on the latest version of applicable Infor suites. They are designed to deliver core industry application processes that help reduce implementation times, risk, and cost for customers. Leveraging Infor Process Manager, customers are empowered to extend their licensed Implementation Accelerator content to extend existing IA business processes or create new processes to meet their organization's needs.
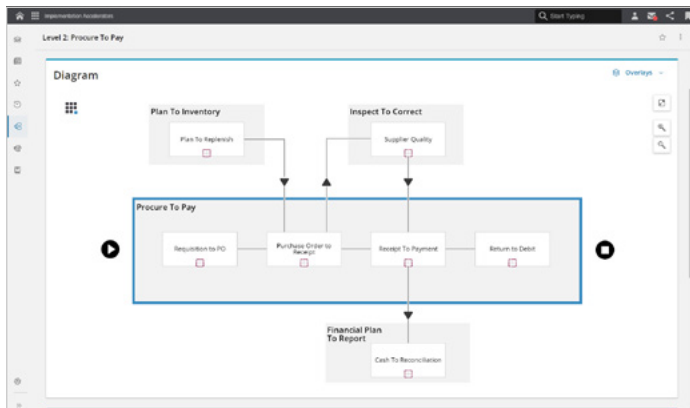
Use Infor Process Manager to:

- Extend the Infor Implementation Accelerator process models to include the organization's differentiators and unique process characteristics

- Create engaging navigation maps and value chain diagrams, and connect business process models to help users visualize and interact with the content in a dynamic format

- Infor Process Manager is integrated with Infor Process Intelligence (requires additional subscription), allowing the organization to map the real execution of business processes to process models— analyze the performance and conformance of the process using data-driven techniques
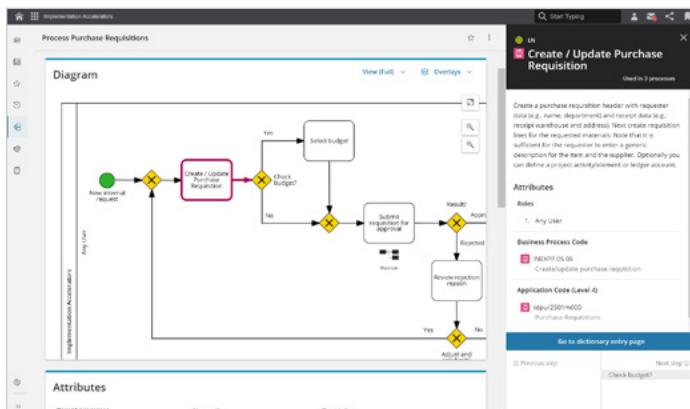
Put your organization on the path to operational excellence

Infor Process Manager

With Infor Process Manager, you can build an environment that aligns operational data with process management, turning static process models into dynamic and responsive dashboards that inform and guide you to make better business decisions.

Process Manager is an intuitive solution that helps business users quickly start modeling business processes for the organization.

Furthermore, users can share process models with their colleagues to help facilitate a transparent and collaborative environment.
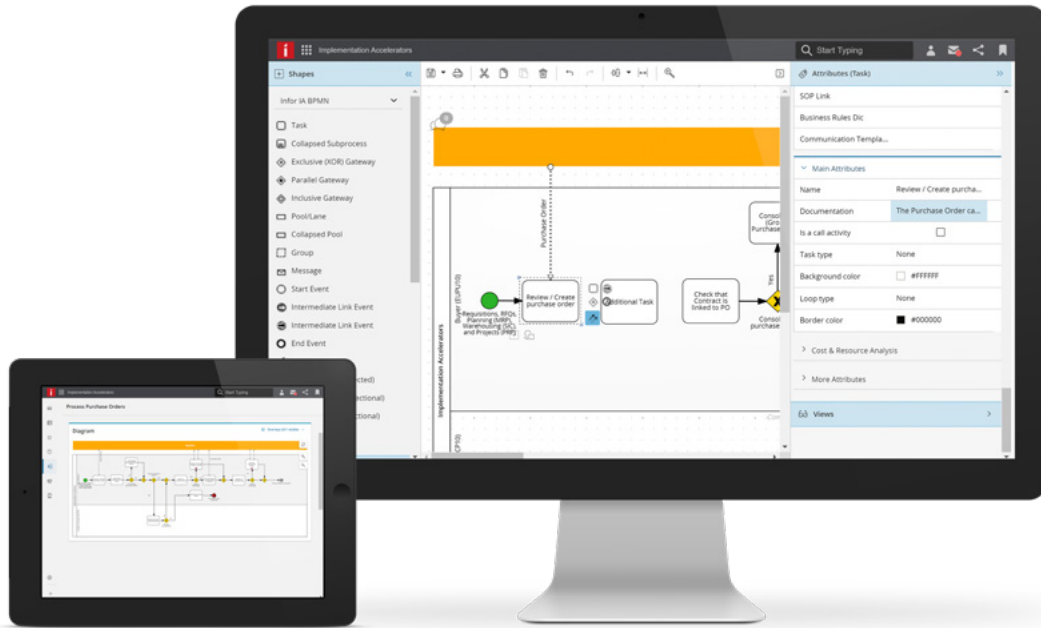
Leveraging embedded customer journey mapping technology, users can map the way customers interact with their business from an outside-in perspective. This visibility allows users to modify processes that will enhance the customer experience and improve overall customer satisfaction.

Infor Process Manager delivers:

- Support for multiple modeling languages (BPMN 2.0, EPC, DMN 1.1, and Archimate) to support different process model use cases

- The ability to standardize process models with built-in universal modeling conventions

- Cloud-based process management technology that eliminates the need to maintain costly on-premises storage solutions

Efficient process simulation

Infor Process Manager facilitates faster and more efficient processes, using process simulation to support ongoing process optimization. After a process has been modeled, the user applies a step-by-step process simulation to prepare an animated visualization of the process flow, providing insight into exactly how each process will operate and how it can be improved.

Unlock the potential of your business processes

Streamlined business and IT alignment

Infor Process Manager supports business transformation by providing key stakeholders with complete transparency into the effect of organizational processes across the business. Organizations will be able to identify barriers to success and address business silos, conflicting priorities, diluted or duplicated efforts, and employee resistance to change.

Connected process models

While process models on their own can show how a business works, when these models are integrated, a complete and single version of the truth is identified. Process Manager lets you integrate your process models with every other part of your business, from customer journeys, to risk management, decision-making, capacity planning, IT implementation, and more.

Accelerated capabilities

In order to improve performance and better compete in the marketplace by providing a higher level of customer service, businesses should understand how their processes are performing on an ongoing basis, and take every opportunity to improve by monitoring execution, identifying bottlenecks, and improving overall operational efficiency.

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