

# DMCC AT A GLANCE



## WHO WE ARE

DMCC is a government entity established by the government of Dubai in 2002. It was founded to provide a physical market and financial infrastructure required for a hub for global commodities trade. Trade, free zone, community and their associated services are all functions that come under the government entity. As the world-leading free zone, DMCC promotes, attracts and facilitates trade through Dubai sustainably and responsibly by offering world-class infrastructure and state-of-the-art facilities alongside a wide range of value-added products and services.

DMCC is located in Jumeirah Lakes Towers, manages a business community of over 19,000 member companies from 190 countries that employ over 60,000 people.

Our unique position allows us to play a significant role in securing Dubai's position as a regional leader for global trade and enabling it to meet its long-term economic, environmental and social ambitions.



## OUR VALUES

### HIGH PERFORMANCE

We deliver consistent HIGH PERFORMANCE through the services we offer and the partnerships we forge.

### COMMITTED

We are COMMITTED to all our stakeholders, employees, members, partners and residents – and to our own success. We bring the energy, focus and resources required to achieve our goals and bring our mission to life.

### BOUNDLESS

Our ambition is BOUNDLESS. It redefines world trade, constantly seeking new opportunities through bold and visionary ideas.

### COLLABORATIVE

We are COLLABORATIVE in the way we work. Pulling together as a diverse team and working with our members and partners to understand each other's needs.

### CLARITY

We are CLEAR on direction, stand by our decisions, and take responsibility for our actions.



## OUR OPERATIONS

### FREE ZONE

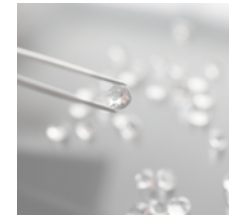
Located in the heart of Dubai, DMCC is one of the world's most interconnected and fastest growing free zones. We strive to make the company set-up process and future expansion seamless, whilst ensuring companies operate with confidence and trade efficiently.

### TRADE

By offering everything to set up, grow and build your business, we play a significant role in positioning Dubai as a leading trade hub for commodities. We successfully connect producers to consumers to create an international gateway to the Middle East markets and beyond.

### COMMUNITY

Almost 100,000 people live, visit and do business in our vibrant Master Community. We offer modern and beautifully constructed real-estate that offers first-rate facilities such as restaurants, hotels, parks and the very best healthcare and education facilities. We make a concerted effort to bring the community together and have launched Instagram, Facebook, and Twitter channels to this effect. Through these channels, we promote an ecofriendly lifestyle promoting recycling, bike-sharing, and tips to live a more sustainable lifestyle.

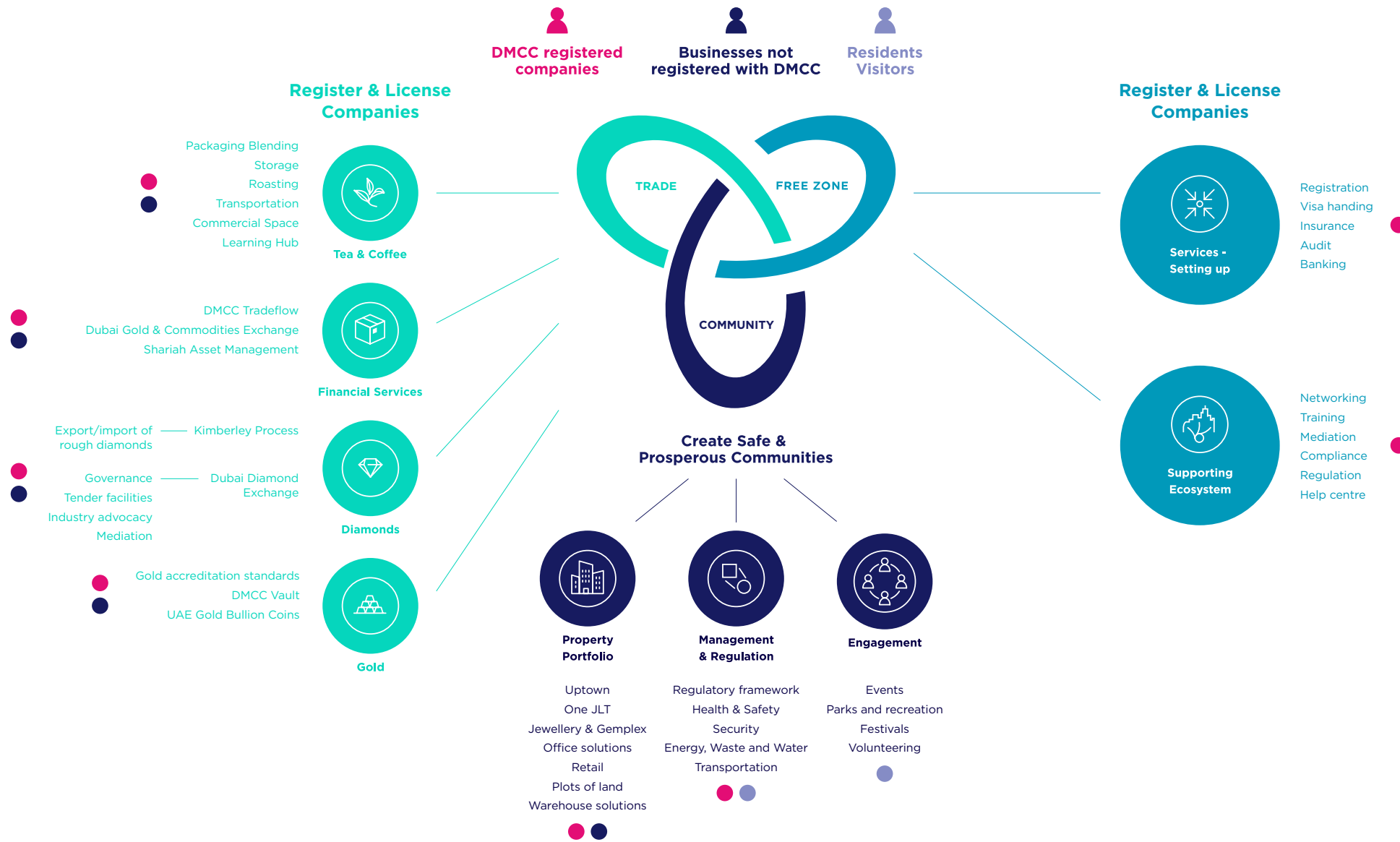


**OUR CUSTOMERS AND SERVICES**

Made for trade, we are proud to sustain and grow Dubai's position as the place to be for global trade long into the future. DMCC provides its customers with a multidimensional value proposition. The above synopsis displays the way business owners, residents, and visitors interact with DMCC services.

Business owners can register their business with the free zone and avail its support

services. It is through this activity that DMCC is building on the entrepreneurship ecosystem in the UAE. Business owners in the coffee, tea, or precious metals sectors can take advantage of the specific services made available to them through DMCC's commodities activities. Residents, visitors, and employees of DMCC registered businesses can enjoy the various opportunities of engagement in the community in a secure and pleasant setting.



**OUR EMPLOYEES**

**2020**

TOTAL EMPLOYEES: **294**  
 Female - **109**  
 Male - **185**  
 Nationalities represented - **41**

**2019**

TOTAL EMPLOYEES: **313**  
 Female - **113**  
 Male - **200**  
 Nationalities represented - **45**

**2018**

TOTAL EMPLOYEES: **315**  
 Female - **116**  
 Male - **199**  
 Nationalities represented - **43**



Like many organisations globally, we too were required to assess our costs during this crisis. The reduction in our headcount is due to a restructure with a turnover rate of 6.46 %.



# HIGHLIGHTS



## #1

Named Global Free Zone of the Year by Financial Times' FDI Magazine for a record sixth consecutive year

## 3

3 major systems integrated with the Smart District Platform (SDP)



## 37%

Female workforce achieved



1

**One JLT Building Management System**

2

**Environmental sensors**  
(climate, pollution, noise, flood, waste bins, lakes)

3

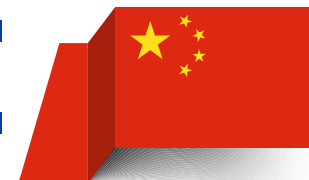
**Streetlights**

**75%+**  
Migrated more than 75% of our hosted Oracle ERP to the cloud



## AED 821,593

Amount saved by One JLT over 8 months, after signing a AED 250,000 Energy Performance Contract



Inaugurated DMCC representative offices in **Tel Aviv, Israel** and **Shenzhen, China**, to support businesses from all industries and sectors in these countries to set up offices in DMCC.



## 18,000+

Surpassed 18,000 member companies and boasted the most robust performance in 5 years