

ABOUT THIS REPORT

SCOPE OF REPORT

This report serves to inform and document DMCC's environmental and socio-economic performance from 1 January to 31 December 2019. We outline initiatives, strategy, and performance against our sustainability framework. The report highlights our development, future commitments, and targets. The information within the report was gathered and consolidated internally to ensure accuracy. No third-party assurer was consulted.

Almas Tower,
DMCC HQ
in JLT
Community

INFORMATION COVERED

Global Reporting Initiative:

The report has been prepared in accordance with the GRI Standards: Core option. A list of all disclosed GRI Standards with their corresponding page numbers can be found on www.dmcc.ae/sustainability.

Committed to the United Nations Global Compact:

We have been a signatory of the UN Global Compact since August 2017. This report serves as DMCC's Communication on Progress (CoP) in terms of following the Ten Principles of the UN Global Compact and serves as an update to the actions taken and implemented in 2019.

DMCC also supports the 17 United Nations Sustainable Development Goals (UN SDGs). DMCC proudly contributes to eight of the 17 SDGs and incorporates them into its sustainable strategy framework.

Committed to the UN Women's Empowerment Principles:

We are a signatory of the WEPs and have also been taking a leadership role as a member of the UAE WEPs taskforce since 2018. The WEPs emphasises that corporate action towards promoting women's empowerment in the workplace, marketplace, and community is good for business and the world.

Driven by the Government Roadmap:

We use charters such as UAE Vision 2021, Dubai Plan 2021, and Smart Dubai 2021 to guide our strategy and develop initiatives and key indicators.

MATERIAL TOPICS

DMCC conducted its first materiality assessment in 2017. In this, 13 material topics were identified as the basis of its sustainability agenda. In 2019, this process was performed once again, but with the implementation of an advanced methodology and broader engagement of stakeholders. The new approach resulted in 24 material topics to serve as the basis of the new strategy for 2020 and beyond. For more details on the materiality assessment, please visit www.dmcc.ae/materiality-report.

REPORTING TOPIC BOUNDARIES

The boundaries are divided into three categories: direct control, indirect control, and both. The topics with direct control include entities and stakeholders which DMCC has administrative authority over, such as its permanent employees, owned and leased property, its assets and infrastructure, free zone regulatory oversight, and the Master Community, which includes all of Jumeirah Lakes Towers District, Uptown District, the Jewellery and Gemplex District and other areas in line with DMCC Master Community Declaration and Master Plan. Topics that go beyond DMCC's direct operations with an indirect control boundary are the activities of retailers, developers and residents of the Master Community. DMCC also oversees the Dubai Good Delivery (DGD) and Kimberley Process certification in the UAE. DMCC is in a position to influence its free zone, member companies, building managers, suppliers, contractors, and sub-developers.

FEEDBACK AND SUGGESTIONS

We welcome your feedback and suggestions on our sustainability performance, commitments, and progress. Please direct your comments to sustainability@dmcc.ae.