# Prince William County

### Stakeholder Session Research

Brentsville District with Supervisor Jeanine Lawson

# Whiteboard Participation

Participants are asked to identify strengths and weaknesses within the county, as they pertain to our three key audiences:

- Residents
- Business Owners
- Visitors

Contributions are shared through the chat and scribed on a virtual whiteboard for all to see. This exercise:

- warms up the attendees up for active participation
- begins to unearth areas of opportunity, as well as key areas for improvement



### Strengths & Weaknesses

The size of the phrase reflects the frequency that it was mentioned during the session.

#### **STRENGTHS**

Affordability
Diverse population
Educated workforce
Access to nature + open space
Good school system
Opportunities for growth
Small town feel
Proximity to DC
Balance of urban + rural lifestyle

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Historical attractions
Safe neighborhoods
Variety of wineries + breweries
Music venues
Agribusinesses

#### **WEAKNESSES**

Traffic
Lack of public transportation
Too much open space
No clear business/growth strategy
More support for local businesses
Tax increase
Overcrowded schools

Data centers
Antiquated permitting
Chain restaurants + retail

Division between east and west ends

Overcrowded schools

Lack of public art

# Emotional Response Exercise

Participants are given a series of fill-in-the-blank statements that asked them to respond through the lenses of our three key audiences:

- Residents
- Business Owners
- Visitors

The statements are designed to unearth concrete assets that evoke emotional responses.



### Lens of a Business

I just got back from PWC and I'm thinking of locating my business there because they have \_\_\_\_\_ and that makes me feel \_\_\_\_\_.

#### Sentiment Summary:

- Presence of a large, educated workforce that would allow businesses to feel confident about attracting talent
- Abundance of space that is available at a better price point than other markets

#### SPOTLIGHT RESPONSES

"I just got back from PWC and I'm thinking of locating my business there because they have the space to start a business that's less expensive and that makes me feel excited."

"I just got back from PWC and I'm thinking of locating my business there because they have <u>highly educated workforce</u> and that makes me feel <u>secure regarding staffing</u>."

### Lens of a Visitor

I just got back from a getaway to Prince William County, Virginia and had a great time! We and that made me feel \_\_\_\_\_.

#### Sentiment Summary:

- Outdoor attractions and activities such as hiking, parks, breweries and farms
- Battlefields and historic sites that allow people to learn about history and feel connected to their country
- Historic downtowns such as Old Town
   Manassas that provide entertainment

#### SPOTLIGHT RESPONSES

"I just got back from a getaway to Prince William County, Virginia and had a great time! We toured the battlefield and that made me feel good about my country."

"I just got back from a getaway to Prince William County, Virginia and had a great time! We <u>hiked trails</u> and that made me feel refreshed."

"I just got back from a getaway to Prince William County, Virginia and had a great time! We <u>visited old town Manassas</u> and that made me feel <u>entertained</u>."

### Lens of a Resident

I've decided to live in Prince William County because they provide \_\_\_\_\_and that makes me feel

#### Sentiment Summary:

- Family-friendly neighborhoods that provide security and safety
- Good school system
- Housing options that provide return on investment
- Urban environment with variety of retail, dining and entertainment choices

#### SPOTLIGHT RESPONSES

"I've decided to live in Prince William County because they provide <u>access to shopping</u>, <u>restaurants and good schools</u> and that makes me feel <u>content and fulfilled</u>.

"I've decided to live in Prince William County because they provide <u>family-friendly neighborhoods</u> and that makes me feel <u>secure.</u>"

"I've decided to live in Prince William County because they provide <u>good housing options</u> and that makes me feel <u>like we're making a good</u> <u>investment.</u>"

# Pillars of Vibrancy

Successful, high-performing destinations share ten pillars that make up these places. While in some areas pillars may be stronger, more evident, or more highly prioritized, a vibrant destination has a combination of them all.

Participants were asked to consider each of the ten pillars of Vibrancy and answer a poll that assessed how Prince William County was currently performing as it relates to each pillar on a scale of:

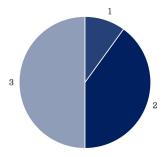
Level 1 - Needs significant work

Level 2 - currently performs at an acceptable level but not sustainable for the future

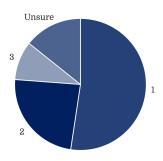
Level 3 - Currently performs at an acceptable level + it's doing so well it will carry us into the future



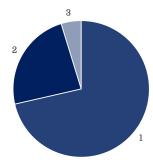
#### Pillars of Vibrancy



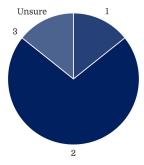
Prince William County provides a safe and secure environment



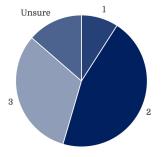
2. Prince William County has a forward-thinking government



3. Prince William County has a vision and long-term focus for the community

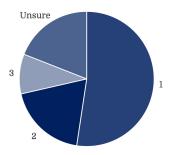


4. Prince William County meets health and wellness facility needs

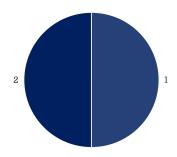


5. Prince William County provides access to a higher education

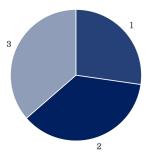
#### Pillars of Vibrancy



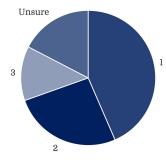
 Prince William County currently has or soon will provide a major employer in an industry other than government, health care, and education



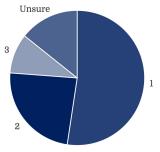
7. Prince William County provides adequate infrastructure, including but not limited to: roads, water, sewage, internet, transportation, airport, emergency services - general county planning



Prince William County provides retail options that meets community and visitor desires, including apparel, dining options, interiors/furnishings, jewelry, and other key shopping categories



 Prince William County has a tourism plan aligned with the community and is adequately funded to meet desired tourism experiences and economic impacts



10. Prince William County has funding to create a more vibrant community for their residents, workforce, and visitors alike

### **Brand Collaboration**

Participants are brought into the conversation surrounding the evolution of the Prince William County Brand.

First  $\rightarrow$  After being shown a series of branding visuals present in the county today, along with an explanation of the image, participants are asked two questions regarding the **current Prince William County Brand**.

Second → They are provided with four **brand positioning statements** that are intended to spur discussion on the brand personality and how it should be communicated moving forward.

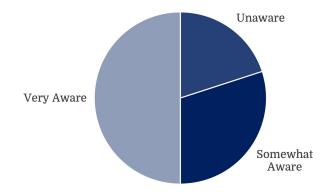
Third→ As a creative exercise, participants are asked, if Prince William County was a dog, what breed it would be and why? The breeds and associated attributes **provide personality insights** behind the brand.



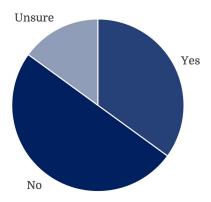




# State of Current Branding



How aware are you of the current branding in Prince William County?



Do you feel the current branding accurately represents Prince William County?

#### **Brand Collaboration**

# **Brand Positioning Statements**

In order to ensure we are developing language that properly and effectively captures the vision for the Prince William County brand, we revise the statements based on the feedback from our previous sessions. However, the themes of each statement remain the same

#### Brand Positioning Statements Shared With Brentsville

#### Space Literally and In Mind

Where the Nation's Capital Region finds the freedom to thrive. Prince William County has more space and a pace that allows more time to relax, rewind, rejuvenate, live, and thrive.

#### **Great Spaces**

This is the place for makers, doers, and dreamers! We welcome visitors and new residents to share our spirit of entrepreneurship and whimsy. Prince William County has plenty of space where you can make it happen, live, work, visit, and play.

#### A Celebration of Life

Where every resident, business, visitor, and employee is valued as a unique contributor to building a prosperous, equitable, and sustainable society.

#### People Building Community Since Forever

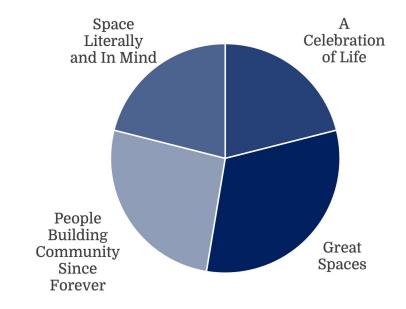
Where each generation curates an evolving environment for the betterment of the next. Throughout its long history, Prince William County prides itself on being for the people by the people, offering unique experiences and striving for diverse perspectives.

## Brand Positioning Feedback

A slight majority selected the Great Spaces statement, however there was an almost even split among the other three.

#### Additional feedback:

 Sentiment that for Great Spaces to remain true, PWC needs to formulate a growth strategy that doesn't lead to overdevelopment and protects open spaces Which of the four brand positioning statements do you feel best represents Prince William County?



# Final Personality Insight

#### Shared Breeds and Attributes:

- Lab kind and courteous
- Boston terrier scrappy, smart, playful and independent
- Golden doodle Cute and family-friendly
- Shepherd Intelligence and protective nature

