

2021

A Canadian Company Since 1968

### ACCOUNT APPLICATION

**CUSTOMER ONBOARDING** 

# Welcome to Surgo



### Why Surgo?

- ✓ Easy Account Creation
- ✓ Free Freight
- ✓ Same Day Shipping
- ✓ Wider Product Selection
- ✓ Lowest Price Guarantee
- ✓ Leading E-commerce
- ✓ AIRMILES
- ✓ Responsive Team

# Billing Shipping Information:

Your Main/billing address is where we send invoices.

We Have Everything In Stock That You Need.

**Ships Same Day** 



### Please email completed form to **donna@surgo.com**

**Customer Information** 

Legal Name

Operating Name

Years in Business

Government or Government Funded

Physician or Health Care Provider Owned Clinic Other

Main Address (Billing)

Address

Address

City

Province

Postal Code

Telephone

Fax

**Fmail** 

Shipping Address (If different than billing)

**Address** 

Address

City

Province

Postal Code

Telephone

**Email** 

### Contacts & Communication

Only fill in what is applicable to your clinic

#### Lowest price Guarantee

**AIR MILES** 

We are Responsive







#### Key Contacts - As Applicable

Owner Information	
Name:	
Telephone & Extension	Email
Key Management Name - If different Name:	
	<b>.</b>
Telephone & Extension	Email
Accounts Payable Contact Name:	
ivallie.	
Telephone & Extension	Email
Ordering Contact	
Name:	
Telephone & Extension	Email

#### Invoices & Statements

How would you prefer to receive your invoices and statements? We suggest email, but please note below whichever is most convenient for you

Email or Fax to Send Invoices

### Contacts & Communication

We are available to help anytime

#### Lowest price Guarantee

**AIR MILES** 

We are Responsive







#### Lowest Price Guarantee & Sales People



We have a lowest price guarantee and an extremely responsive, non-invasive sales team.

Would you like to communicate with a sales representative?

Would you like us to create an easy order (favorites) list of your most frequently ordered products?

Volume Purchases? Would you like us to provide discounted pricing for your commonly ordered products?

Would you like a dedicated account manager?



Do you Collect AIR MILES reward miles?

Collector Number

Name Last Name

We keep your card number on file. AIR MILES are accumulated and issued at the end of each month

- For every \$40 spent with us you earn one reward Mile
- Get 25 bonus MILES by providing Surgo with your Air Miles Collector Account Number

Don't Have an Air Miles Collector Card? It takes two minutes at www.airmiles.ca/enroll. You can create a personal account or, if more appropriate, a corporate account in your clinic's name.

#### Other House Keeping Questions to serve you better

What is your clinic's specialty - if applicable e.g. Family Practice, Cardiology etc

How Many Practitioners are in your clinic?

What are your Clinic Hours?

#### Contacts & Communication

Our customers love our ecommerce platform

#### Lowest price Guarantee

**AIR MILES** 

We are Responsive







#### Easy Order Favorites List

Would you like us to create a favourites list for you? Please list products below. If easier, please email, fax or call us with your list of products.

Would you like this list set up on www.surgo.com? We highly recommend this - it is by far our customer's favourite method of ordering from us

List of Products you would like to order from Surgo:

#### **Fcommerce** benefits

www.surgo.com is custom designed to exceed the needs of clinic managers:

Favourites Ordering Lists **Current Account Statement** Manager Order Approval Supports Multiple Locations Invoice History Price Transparency Restricted ordering Lists

\	101 . 1		C	
Would you	like to sched	dule a brief tol	ur of www.surg	jo.com

Who would you like us to set up with on-line access?

email Name

email Name

email Name

## Contacts & Communication

Lowest price Guarantee

**AIR MILES** 

We are Responsive







#### **Credit Card**

Would you prefer to Pay your Invoices by Credit Card at time of order?						
Would you like to keep your Card on file for Secure Auto-payment?						
Credit Card Information						
Card Number						
Expiry	CVV	Visa or Mastercard				
Name on Card						
Address (Card billing Address if different from main address above)						
City	Province	Postal Code				
If you are a Government Institution, Physician, Healthcare Professional or affiliated company we can, at our discretion, provide you with thirty day terms.  I would prefer to create my account with 30 Day terms:  Surgo Terms & Conditions I agree to keep my account current and within terms. I acknowledge that Surgo has the right change my payment terms at their discretion. I agree to pay interest charges on overdue invoices I agree that title of goods purchased from Surgo remains in Surgo's name until invoices for goods are paid in full. I agree to a General Security Agreement with Surgo in that in the event of unpaid invoices Sugo has the right of repossession of goods. Surgo's rights & Title to goods supersedes that of all other potential creditors, including landlords and financial institutions. Surgo is a preferred creditor.  I agree to Surgo's terms and conditions  Date  Digital Signature						
	Signature					

Please email completed form to **donna@surgo.com** for processing.