

RETHINK YOUR HOTEL WITH DIGITAL OPERATIONS

From **Maintenance and Cleaning** to **Outsourced contractors and Tenants**, we've got you covered in all departments. Our platform can help you save time and money while improving your entire staff's quality of work.

HOUSEKEEPING

Streamline daily and future cleaning activities, boost staff productivity, and improve quality of your work/services. Oversee all property activities in real time and manage your daily duties remotely.



HK Manager/ Supervisor

- **Update and track room cleanliness statuses in real time**
- **Create, prioritise, and monitor**

Maintenance issues

- **Auto-assign rooms based on specific criteria**
- Allocate daily rooms and assignments
- **Schedule your teams' timetable (room allocations and assignments) weeks in advance**
- **Track cleaning progress in real time**
- **Create, prioritise, delegate, and monitor individual or group assignments**
- Report, prioritise and manage urgent tasks instantly
- Create and dispatch inter-departmental tasks
- **Schedule future and recurring tasks**
- Receive and complete tasks
- Queue room handling
- **Report room inspections**
- Report cleaning issues
- Manage quality control checklists
- Report minibar consumption
- Manage linen count
- Manage room amenities consumption
- Create and access a library of SOPs to keep teams up to date
- **Track work dynamics and analyse staff performance reports**
- Record, track, and manage lost & found items
- Communicate across departments
- Exchange task- or maintenance-related messages



Room Attendant

- Update space cleanliness statuses in real time
- Receive and complete tasks
- Create, prioritise, and monitor Maintenance issues

- Record, track, and manage lost & found items
- Communicate across departments
- Report, prioritise and manage urgent tasks instantly
- Report consumables consumption
- Exchange task or maintenance-related messages



MAINTENANCE (& LANDSCAPING)

Automate, schedule, and monitor all preventative and reactive maintenance activities to ensure superior quality of your services. Improve equipment lifespans and **maximize the cost optimisation of your property.**



MTN Manager/ Supervisor

- Create, delegate, prioritise and monitor live maintenance issues
- Report job completion
- Receive and complete tasks
- Manage preventative maintenance
- Exchange task- or maintenance-related messages
- Create, prioritise, delegate, and monitor individual or group tasks
- Schedule future and recurring tasks
- Create and dispatch inter-departmental tasks
- Record, track and manage lost & found items
- Communicate across departments
- Create and access a library of SOPs to keep teams up to date
- Track Maintenance issues and analyse staff performance reports



Technician

- Create and monitor maintenance issues in real time
- Report job completion
- Create, delegate, and monitor individual or group tasks
- Receive and complete tasks
- Send task- and Maintenance-related messages
- Schedule future and recurring tasks
- Create and dispatch inter-departmental tasks
- Record, track and manage lost & found items
- Exchange task- or maintenance-related messages
- Communicate across departments



HEALTH & SAFETY & SECURITY

Ensure compliance by using digital assignments and task management **across departments and property.** Eliminate pen and paper with digital checklists to achieve accurate results in less time. Oversee all property activities and track them.



- Create custom digital checklists for health & safety
- Create custom digital checklists for security points
- Carry out audits/conduct inspections on the go
- Track audit/inspection reports and their results
- Record, track, and manage lost & found items
- Create, prioritise, delegate, and monitor individual or group assignments
- Create and dispatch inter-departmental tasks
- Report and manage high-priority tasks instantly
- Receive and complete tasks
- Create, prioritise, and monitor Maintenance issues
- Communicate across departments
- Create and access a library of SOPs to keep teams up to date
- Exchange task- or maintenance-related messages



FRONT OFFICE

Eliminate the use of pen and paper. Instead, digitally **unify and enhance your property's interdepartmental communications** to keep your staff informed. Manage and expedite all service requests to maximise efficiency throughout the entire property. Ensure that operations run smoothly at the click of a button using a complete overview of property activities.



FO Managers/ Receptionists

- Update and track live room cleanliness statuses
- Queue room handling
- Track and update minibar consumption in real time
- Create, prioritise, and monitor Maintenance issues
- Create, prioritise, delegate, and monitor individual or group assignments
- Receive and complete tasks
- Report, prioritise and manage urgent tasks instantly
- Schedule future and recurring tasks
- Record, track, and manage lost & found items
- Create and access a library of SOPs to keep teams up to date
- Manage quality control checklists
- Create and maintain all Front Office related checklists (MOD, Handovers,...)
- Create and dispatch interdepartmental tasks
- Exchange task- or maintenance-related messages
- Communicate across departments

≈ SPA & RECREATION

Optimise your inter-departmental communication using our digital task management tool to carry out your daily duties remotely. Improve the quality and speed of your service with digital quality control checklists.



- Manage linen count
- Record, track, and manage lost & found items
- Create, prioritise, delegate, and monitor individual or group assignments
- Create and assign future and recurring tasks
- Report, prioritise and manage urgent tasks instantly
- Receive and complete tasks
- Create and dispatch inter-departmental tasks
- Create, prioritise, and monitor Maintenance issues
- Create and access a library of SOPs teams up to date
- Create and maintain all SPA & Recreation checklists
- Communicate across departments
- Exchange task- or maintenance-related messages



QUALITY & CONTROLLING

Improve the level and speed of your services with digital quality control checklists and interdepartmental task management and communication tools. Gain quality control over all your services to improve the guest satisfaction rate in real time.



- Create and access a library of SOPs on to keep teams up to date
- Create customised digital quality control checklists
- Carry out audits/conduct inspections on the go
- Track audit/inspection reports and their results
- Record, track and manage lost & found items
- Create, prioritise, delegate, and monitor individual or group assignments
- Report, prioritise and manage urgent tasks instantly
- Create, prioritise, and monitor Maintenance issues
- Communicate across departments
- Exchange task- or maintenance-related messages



HOTEL MANAGERS & EXECUTIVES

Oversee all property activities and gain deeper business insights with detailed reporting. **Analyse meaningful operational data to detect bottlenecks** and understand your biggest challenges. Maximize safety standards, clients' satisfaction and cost optimisation.



- Access an overview of all happenings in the hotel
- Create, prioritise, delegate, and monitor individual or group assignments
- Create and dispatch inter-departmental tasks
- Exchange task- or maintenance-related messages
- Report and manage high-priority tasks instantly
- Communicate across departments
- Create and access a library of SOPs to keep teams up to date
- Track staff performance, efficiency, and productivity
- View maintenance operations analytics
- View housekeeping operation analytics