

How to update the promotion cube

This guide shows you how the promotion cube is updated with the latest changes made in effectmanager.

This guide is only of relevance if you have the promotion module in effectmanager.



👍 Pro tip: All Promotion Cubes are automatically processed every day at 10:30, 14:30 and 22:30 (ECT). It takes around 1,5 hours for the job to finish the cube processing.

In effectmanager, you can see when the Promotion cube was updated last. Go to *Settings - Plan* and navigate to the field: **Last Update of Promotion Cube**.

NB! You can only see this if you have access to Plan Setting with your user.

How to manually process the Promotion Cube

If you have made changes in the effectmanager Promotion Module and need to view it in your promotion cube you can start manual processing of the Promotion Cube.

⚠️ OBS! If you start a manual cube processing within 30 minutes before the automatic job, your cube processing will be added to the back of the queue of cube processing.

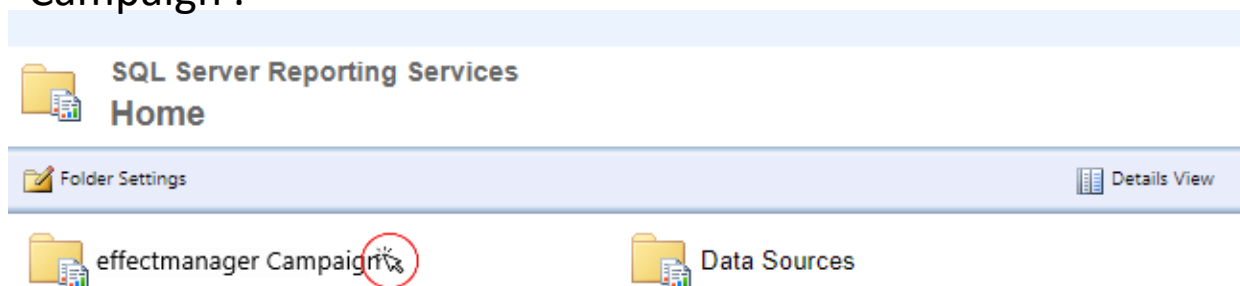
1. Go to IDA reports by following this link:

<http://ida.effectmanager.dk/Reports>

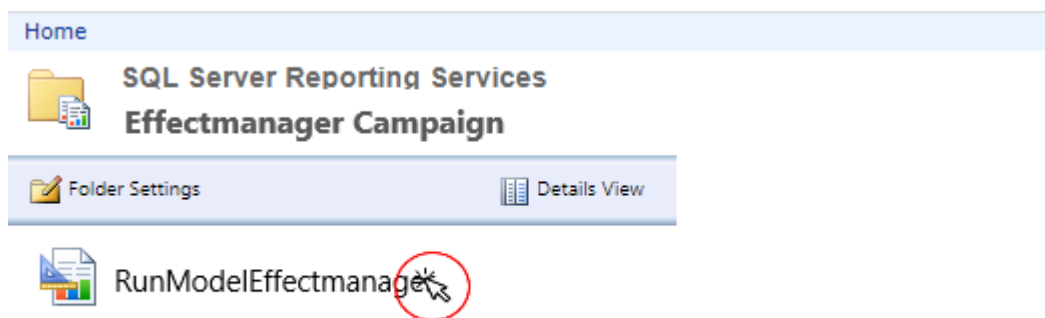
2. Use the login provided by effectmanager.

If you do not have the login - please contact effectmanager at support@effectmanager.com

3. In IDA Reports press the icon with '*your-company-name* Campaign'.



4. In the next window, Press RunModelYour-company-name.



5. In the next window, select *Update Campaign Cube* from the drop-down menu. Fill out your email and finish by pressing *View Report*.



6. You will get a confirmation window, that the processing of your Promotion Cube has started.



Updating Effectmanager campaign cube...

E-Mail will be sent to support@effectmanager.com when finished.

7. When the Promotion Cube is done updating and processing, you will get a confirmation mail to the email filled out in step5.