

# How to correct a wrong EAN number

This guide shows you how to correct a wrong EAN number in your POS cube file.

*This guide is only of relevance if you use POS data.*



EAN numbers are used for mapping your categorization of the products. A product is mapped as unknown if the EAN number is incorrect or missing in the cube.

**👍 Pro tip:** It is important that you have the correct EAN in your POS data as the EAN is used for mapping your own categorization to POS sales and for mapping sales out to products on completed promotions.

If you have a product with a wrong EAN number in your cube file, this can be corrected to the right EAN.

- [Correcting EAN for all other Wholesalers](#)

**But first - read our recommendations for following up on sales data imports.**

**👍 Pro tip:** We recommend that you prepare an Excel Cube file, where you each week can check if any products need to be EAN mapped or created in effectmanager to be categorized in the cube.

We recommend building your PivotTable in Excel like in the picture on the next page. Then you always have all the information needed to correct EANs.

1	Volume	Corporation name				
2	Segment	ProductID	Product	EanID	COOP	Dagrofa
3	Unknown	-	Berry mix Energy 0,2l DA			2.069
4		0	Berry mix Energy 0,2l DA			9
5		143717	Strawberry & Lime Energy 0,2l DS	4015400637899	76.928	
6		161392	Berry mix Energy 0,2l DS	4015400680451	16.391	
7		21469501	Orange & Mango Energy 0,2l DA	4015400637868		
8		21469601	Orange & Mango Energy 0,2l Coop	4015400637899		
9		562662	Strawberry & Lime Energy 0,2l DA	4015400637899		2.299
10		562750	Strawberry & Lime Energy 0,2l Coop	4015400680451		6.701
11		88260104920	Orange & Mango Energy 0,2l DS	4015400599456		
12	0,33 L	-	Orange & Guava 0,33l DA	3014260287030		276
13		0	Orange & Guava 0,33l DA	3014260287030		457
14		139662	Orange & Guava 0,33l Coop	3014260295813	349	
15		147448	Lime & Elder flower 0,33l DA	3014260262709	7.257	
16		150156	Natural C + 0,33l Coop	4015400562634	34.892	
17		24925401	Grape & Elder flower 0,33l DS	4015400306191		
18		414536	Lime & Elder flower 0,33l DA	3014260262709	9.896	
19		416170	Cherry & Pomegranate 0,33l Coop	3014260274856	18.477	
20		416396	Orange & Guava 0,33l Coop	3014260295813	106.425	
21		45875001	Lime & Elder flower 0,33l DS	3014260262709		
22		550173	Cherry & Pomegranate 0,33l DA	3014260274856		9.683

**PivotTable Fields**

Show fields: (All)

Search

> Key Figures

- > Calendar
- > Products
- > Stores

Drag fields between areas below

Filters

Columns

Corporation n...

Rows

Brands

ProductID

Product

EanID

Values

Volume n...

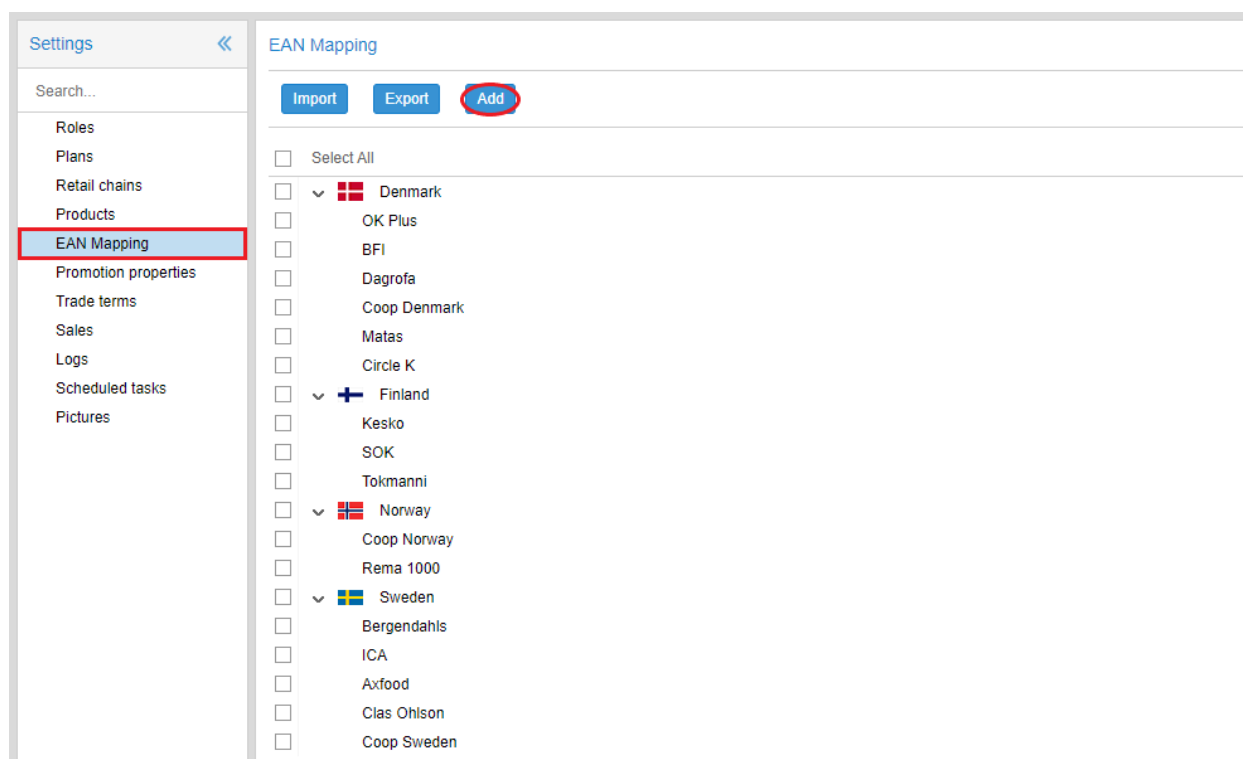
## Correcting EAN for all wholesalers

For all other wholesalers that you upload POS data for, you must use this step to correct an invalid EAN number in the cube.

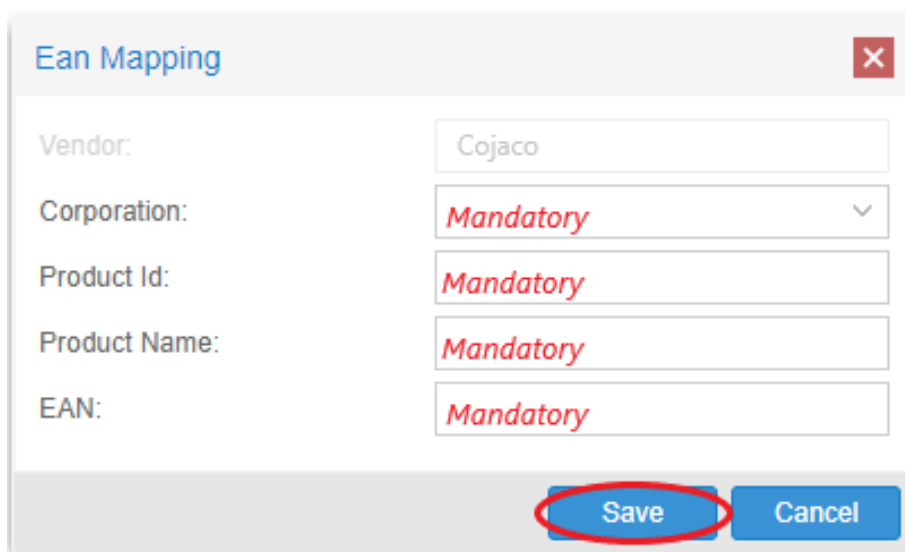
You can [correct multiple EANs](#) or [make a single EAN correction](#) entry in effectmanager.

**1.** Go to *Settings* and in the left side menu select *EAN Mapping*.

## 2. To make a single EAN correction press *Add*.



### 2.a In the pop-up window input the mandatory product information and finish by pressing *Save*.



The screenshot shows a pop-up window titled 'Ean Mapping'. It contains the following fields:

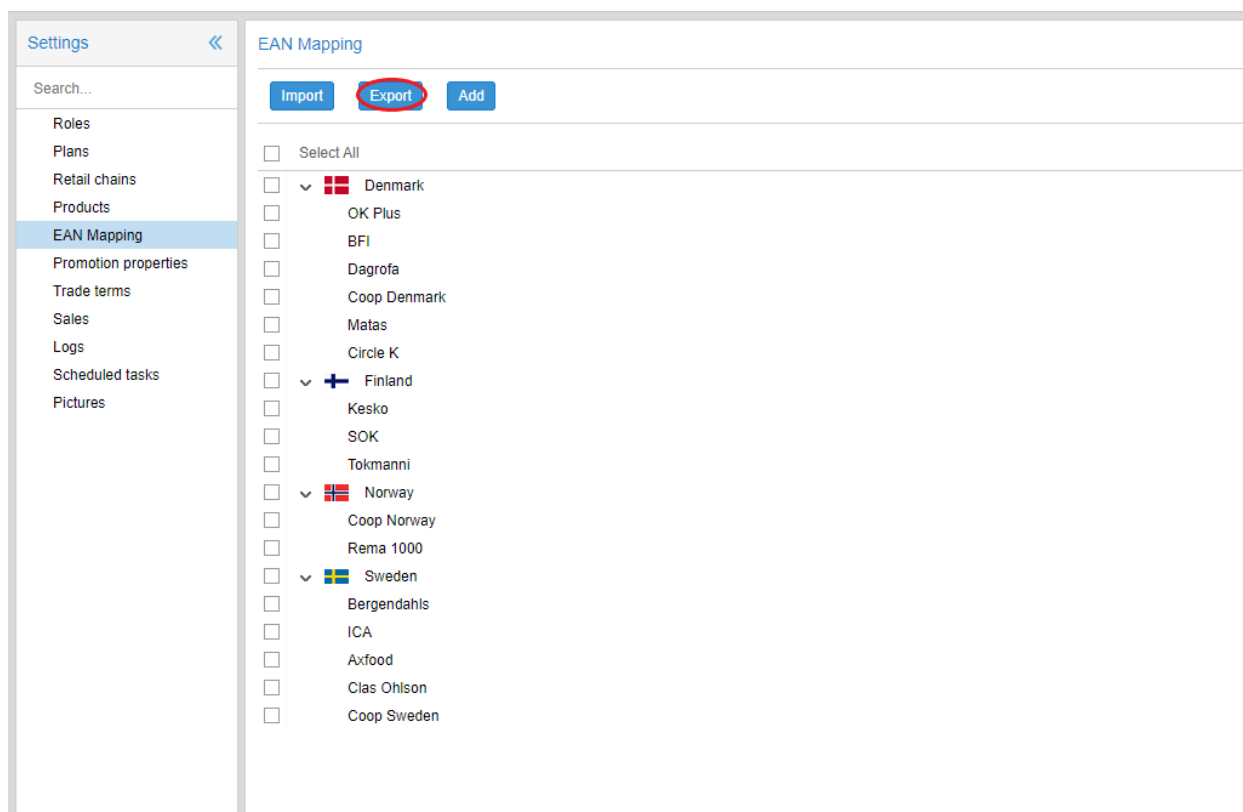
- Vendor: Cojaco
- Corporation: Mandatory
- Product Id: Mandatory
- Product Name: Mandatory
- EAN: Mandatory

At the bottom of the window, there are two buttons: 'Save' and 'Cancel'. The 'Save' button is circled in red.

**Pro tip:** We recommend that you use an Excel Cube file, where you have the information needed for an EAN mapping. [See the Example here.](#)

**3.** To make multiple EAN corrections select one or more wholesalers and press *Export*.

**NB!** If you do not select any wholesalers all wholesalers and EAN entries will be exported.



4. In the exported Excel-file fill out Columns A-F with the correct information and save the file.

You can always add entries for a wholesaler that you did not select in the export.

	A	B	C	D	E	F	G	H
1	Vendor	Corporation	ProductId	ProductName	Ean	UpdateEan	LastUpdatedTime	UpdatedBy
2	COJACO	DAGROFA	550173	Cherry & Pomegranate 0,33l DA	3014260274856	TRUE	15-07-2020	Support Effectmanager
3	COJACO	DAGROFA	554497	Natural 0,33l DA	3014260306779	TRUE	15-07-2020	Support Effectmanager
4	COJACO	COOP	143717	Strawberry & Lime Energy 0,2l DS	4015400348634	TRUE		
5	COJACO	COOP	161392	Berry mix Energy 0,2l DS	3014260274856	TRUE		
6								
7								
13								
14								
15								
16								
17								

**A – Vendor:** Your Company name – Prefilled. *Mandatory*

**B – Corporation:** Input the Wholesaler. Prefilled if wholesaler is selected in Export. *Mandatory*

**C – ProductId:** The wholesaler internal product number. *Mandatory*

**D – ProductName:** The Wholesalers internal product name. *Mandatory*

**E – EAN:** The correct EAN number for the product. *Mandatory*

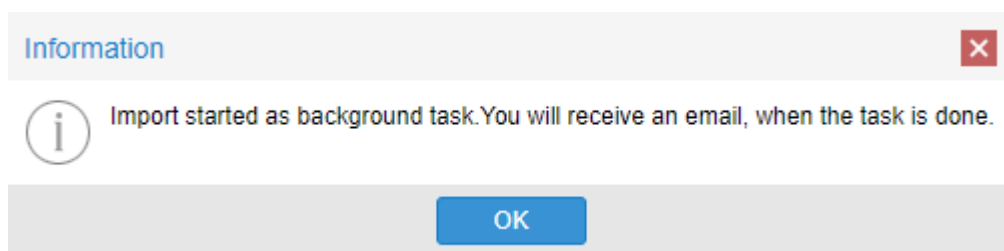
**F – UpdateEan:** Define status, by marking field.  
TRUE = Updates EAN  
FALSE = Do not update EAN  
*Mandatory*

**G + H:** Filled out by effectmanager. Shows who and when it is updated. *Do not make corrections.*

5. Import your EAN corrections to effectmanager by pressing *Import*.

6. In the pop-up window find your file by pressing *Browse* and finish by pressing *Upload*.

A new pop-up window informs you that your import has started.



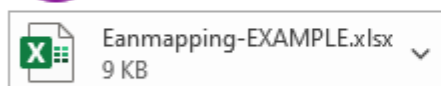
**7.** You will receive a confirmation email of your upload. Read it carefully.

If any entries are unsuccessful you must act on these to correct the EANs.

### EAN Mapping import successful



noreply@effectmanager.dk  
To Support effectmanager



EAN Mapping import triggered for file: Eanmapping-EXAMPLE.xlsx succeeded

Import status: (2 out of 2 entries were imported).

You have added the following entries:

VendorId: COJACO, CorporationId: Dagrofa, ProductId: 550173, EAN: 3014260274856;  
VendorId: COJACO, CorporationId: Dagrofa, ProductId: 554497, EAN: 3014260306779;

Attached you can find the imported file.

Best regards,  
Effectmanager Team

The categorization of your POS data is corrected the next time the cube is processed.

Corrections to the categorization of your POS data must be made 15 minutes before the job runs.

**NB! The Product Attribute Job runs at 5.00 - 11.00 - 16.30 o'clock. The cubes are processed at 5.15 - 11.15 - 16.45 o'clock. This job updates the categorization of POS data in the cube.**