



SUCCESS STORY SNAPSHOT:

Perth CCC skyrockets from 170 to 6000 care visits a month



Perth Care & Companion Company (Perth CCC) is a niche aged and community care provider. It was launched in 2019 by Registered Nurses-turned-entrepreneurs Carole Bain and Julie Arnould. Perth CCC specialises in long-day, overnight and 24/7 live-in care as an alternative to nursing homes. They also provide tailored care and companion services.

The Challenge

In their first 6 months, Carole and Julie recognised some deep needs. Their existing manual processes:

- Were inadequate for tracking their care services
- Were inadequate for billing accuracy and payroll efficiency
- Didn't enable them to provide consistent care and support for their clients
- Didn't allow care workers access to back office information and couldn't support them in the field

They said new technology must meet their specific needs in the moment, be able to integrate with the systems they already put in place, and have the capacity to grow with the company.

The Solution

After looking at about five different software systems, they chose AlayaCare.

Just some of the benefits of AlayaCare Cloud include:

- Seamless integration with existing systems
- Integrated and collaborative scheduling, billing and payroll
- Complete virtual care delivery solution
- Flexible and intuitive home care clinical documentation
- Home care mobile app for real time access to client information in the field
- Custom forms and documentation builder to eliminate manual data entry
- Client and employee portals
- Capacity to grow with the company
- New sustainable efficiencies that keep costs down

Simple and easy to implement and use

Directors Carole Bain and Julie Arnould said, "Rolling it out was very straight forward".

- Didn't require a lot of time, intensive training or skill development for staff
- Is the most user-friendly, intuitive system and mobile app available

The Result

AlayaCare Cloud has streamlined Perth CCC's operations.

- In the first year care visits increased from 170 to 4000 visits per month
- Middle of second year they are managing over 6000 care visits per month
- AlayaCare Cloud enables this growth and grows with them



If you're looking for a system with everything you need on one platform, you can't go wrong with choosing AlayaCare.

Julie Arnould
Director, Perth CCC

I would definitely recommend it (AlayaCare mobile app) to any carers out there who are thinking about using AlayaCare. It's just such a lifesaver. It really does save time and confusion on when we have our next client.

Charmaine Grogan
Care Companion, Perth CCC

Better Technology, Better Outcomes.

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