

**HCP phase 2 changes begin
1 September 2021**



Here's what will change



Payments

Commencing 1 September 2021, a provider will submit claims based on the actual care and services delivered in the previous month



New client home care account.

Clients will have a new home care account holding unspent government subsidies



Ongoing.

Services Australia will pay the provider monthly in arrears for care and services given



Opt-in or out.

A provider can choose to opt-in or opt-out

Benefits



Reduce the risks

A provider will transfer the financial and prudential risks of holding these funds to the government

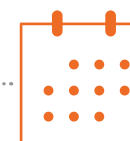


Protection

It improves protection for a client's home care funds as the program grows



Sep 2021



Feb 2022

During a 6 month window from 1 September 2021 and 28 February 2022, a provider has the choice to opt-in to return the Commonwealth portion of unspent funds held for clients



Opting in process

- 1 The provider can opt-in for a client when they submit their monthly claim to Services Australia during the six-month window
- 2 The provider will draw down on the existing Commonwealth portion of a client's unspent funds to deliver care until it's used up
- 3 Once used up, Services Australia will pay the provider monthly in arrears, based on the value of care and services delivered
- 4 Each month, Services Australia will credit the client's home care account with their monthly subsidy

What it means when a Provider Opts In:

- Providers only need to report the Commonwealth and Care Recipient breakdown of unspent funds once
- Providers will draw down on the Commonwealth portion of unspent funds to pay for any services delivered first
- Then any short-fall will be paid for by the Home Care Account balance held by Services Australia
- Then any further overage (i.e. if expenses exceed the commonwealth portion and home care account balance) will be paid for by the care recipient portion held by the provider



Opting out process

- 1 No action is required. Providers will be opted out by default
- 2 Services Australia will pay the provider monthly in arrears, based on the value of services delivered
- 3 A provider will continue to hold and use the Commonwealth portion of unspent funds that were accrued for a client before 1 September 2021
- 4 A provider will return any Commonwealth portion of the unspent funds to Services Australia at the time a client exits that service

What it means when a Provider Opts Out:

- Providers only need to report the Commonwealth and Care Recipient breakdown of unspent funds each month
- Any short-fall will be paid for by the Home Care Account balance/maximum contribution by Services Australia
- Then any overage will be paid for by the Care Recipient portion of unspent funds
- Then any further overage (i.e. if expenses exceed the home care account balance and care recipient portion) will be paid for by the commonwealth portion held by the provider

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