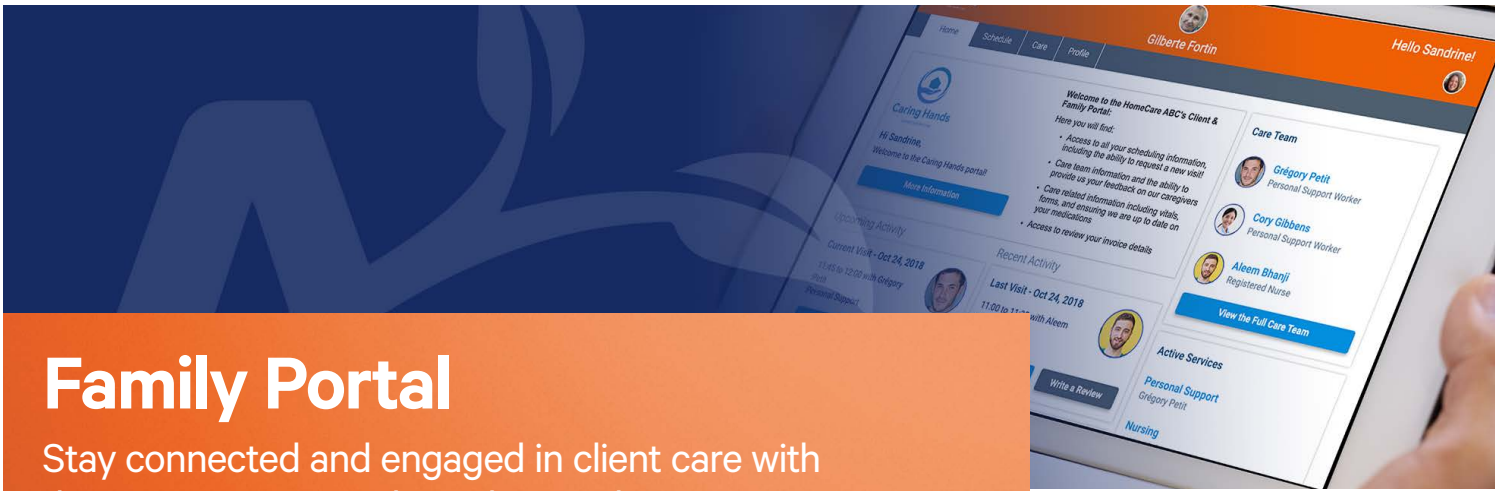


# Family Portal

Stay connected and engaged in client care with the secure, integrated Family Portal.



## AlayaCare's Family Portal is a premium feature that provides clients and families with the tools they need to directly engage in client care plans.

As part of our commitment to providing home and community care providers with flexible, intuitive technology, AlayaCare has evolved its Family Portal to not only allow clients and authorized family members to view their health care information, but to also be empowered and active members of their own care plans.



### Available Anywhere, from Any Device

The Family Portal is responsive and available from desktop, tablet and mobile devices.



### Access Real-Time Information

Experience real-time updates ensuring clients have up-to-the-second information on schedules, care plans, payments and more.



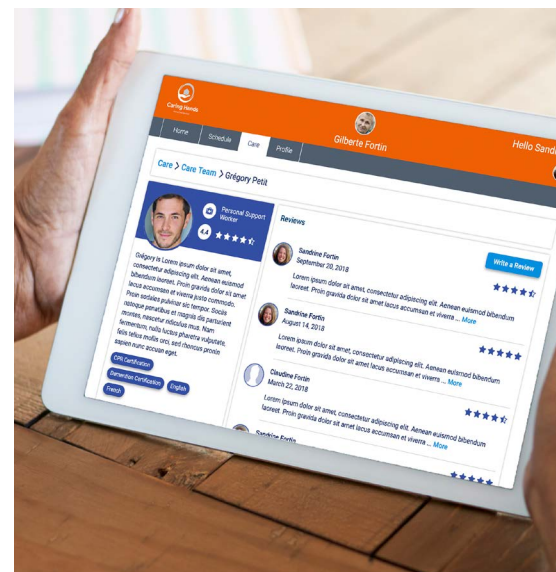
### Secure, Integrated Portal

The Family Portal is a secure, HIPAA-compliant online portal for clients and their families to stay connected to their care.

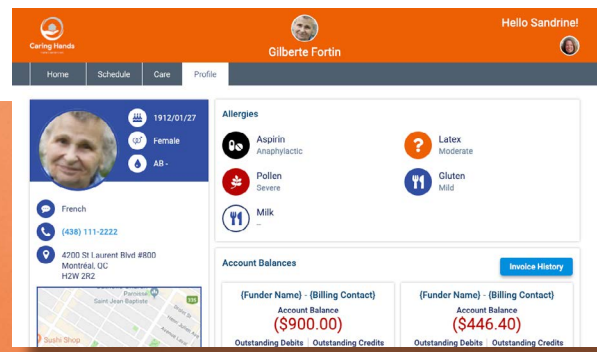
The Family Portal is a secure, integrated, online portal that provides clients, providers, and authorized users access to their client health record. The Family Portal allows clients and their loved ones to stay connected and engage in their care plan anywhere, at any time.

### Organizations can:

- ✓ Improve communication and visibility among all key stakeholders involved
- ✓ Deliver a personalized experience to increase client engagement
- ✓ Provide visibility to a client's entire circle of care.



Providing staff with simple tools to help them stay connected and focused



### Empower Clients and Increase Engagement:

- ✓ Enable clients to perform self-assessments, forms, feedback surveys, and visit rating right within the portal
- ✓ Provide access to schedule information allowing clients to view and request schedule changes
- ✓ Enable access to billing, invoicing, and administration

### Increase transparency across the care continuum

- ✓ Increase visibility for clients and family members with access to care teams, visit calendars, and clinical information
- ✓ Provide staffing facilities real-time access into employee scheduling
- ✓ Provide new and existing clients with custom fillable forms directly through the portal

### Centralize user access management for key stakeholders

- ✓ Easily add client care teams and family members to the family portal with unique roles, permissions, and custom email templates
- ✓ Share clinical forms, vitals, and medication information with key stakeholders
- ✓ Allow key users the ability to access multiple client profiles

Family Portal is a Premium Feature. Reach out to [sales@alayacare.com](mailto:sales@alayacare.com) or your Customer Relationship Manager for inquiries about Family Portal pricing.

\* Customers are required to be on Care Plan and Forms 2.0 to use Family Portal.

AlayaCare is working to provide virtual care solutions worldwide.

Please refer to our virtual care guide for the latest information regarding telehealth and virtual care regulations in your area.

[alayacare.com/virtual-care-guide](https://alayacare.com/virtual-care-guide)

