

## Executive Overview

Volvo's RepairLink Program, the market's most comprehensive OE mechanical parts fulfillment solution, helps you drive OE parts sales, save time with increased efficiency, enhance relationships with existing customers, **prospect for new customers**, and **includes OEM reimbursement** on eligible parts to participating dealers.

RepairLink also puts you where the buyers are by providing shops with dealer **pricing**, **availability**, and **parts illustrations** online. You can offer shops a more efficient way to source and buy OE parts from your dealership 24 hours a day, 7 days a week.

## Features of RepairLink



52% of shop purchases are made after hours

Shops can access parts pricing and availability 24 hours a day, 7 days a week.



Increase parts counter productivity & reduce parts returns

RepairLink minimizes time spent on the phone and eliminates the need to fax an illustration.



9 out of 10 shops compare pricing online

RepairLink offers Gross Profit Protection and market-specific promotions.

## Benefits of RepairLink

- Sales opportunities available 24 hours a day – no overtime pay required
- Reduces the number of non-revenue generating phone calls
- You become a one-stop-shop for your customers
- Supports multiple pricing strategies