

Webex



Enabling simplified, effective collaboration in a secure environment

Webex solutions are cloud-based applications designed to improve efficiency, productivity, and collaboration, and connect employees, customers, and vendors to each other within and outside of an organization. Businesses employing Webex utilize a next generation solution with an industry-leading audio and video experience that empowers everyone to meet securely and instantly via any Internet-connected device and collaborate in real time as though they are in the same room.

Included in the license

Webex Meetings



- **Cisco security and control**
Solution designed from the ground up with security in mind using end-to-end encryption.
- **Start or join meetings instantly**
One-click meeting start, seamless across devices.
- **HD video experience**
One-on-one or up to 25 participants at once.
- **Flexible audio options**
VoIP audio via PC or mobile app, dial-in audio, or call back to your phone.
- **Screen and content sharing**
Share your screen and present content.
- **Virtual Background**
Eliminate distractions with blurred or virtual backgrounds.
- **Host robust meetings**
Capability to host up to 1,000 participants including non-Webex subscribers.
- **Record meetings**
Easily share sessions with those unable to attend.
- **Applications**
Available for Windows, Mac, iOS, and Android.
- **Third party integrations**
Microsoft, Google Cloud, Salesforce, plus many more in the Webex App Hub.
- **Live streaming**
Live stream your Webex Meeting to Facebook, YouTube, LinkedIn, and more.
- **Educator features**
Hard mute, polling, hand raise, and breakout rooms.

Webex Teams



- **Cisco security and control**
End-to-end encryption, secure search, lock, and moderator controls.
- **Messaging**
Real-time chat including one-on-one and team chat, activity status, customized alerts.
- **Screen sharing**
Share files, screens, whiteboard with interactive drawing.
- **Persistent collaboration rooms**
Chat history, file exchange, manage user access.
- **HD audio and video conferencing**
One-click meeting start within Teams application.
- **Third party integrations**
Microsoft, Google Cloud, Salesforce, plus many more in the Webex App Hub.



- Webex Service Provider
- Unified Communications as a Service
- Contact Center as a Service
- Cloud Calling
- Managed Security
- Meraki SD-WAN
- Meraki Access
- Meraki Security
- Cloud Managed Access
- Managed Business Communications
- Infrastructure as a Service

Webex License Types

Enterprise User License

- **Access to Full Webex Collaboration Suite**
Webex Meetings, Teams, Events, training, and support.
- **Simple, cost-effective licensing model**
License required per knowledge worker¹ allowing for a predictable monthly expense.

Active User License

- **Access to full Webex collaboration suite**
Webex Meetings, Teams, Events, training, and support.
- **Allows for gradual adoption of Webex within an organization**
Receive access to 100% of knowledge workers¹ while only paying for 15%.²

Named User License

- **License assignment per individual**
Ideal offering for SMB customers or organizations looking to license a subset of their employees.
- **Entitlement to Webex Meetings and Teams**
Additional entitlements available à la carte.

Webex audio options

PSTN connectivity

- **CCA SP audio**
Customers can leverage their CBTS voice plans and long distance minutes with Webex.
- **Cisco audio**
PSTN connectivity provided by Cisco.

Additional audio options

- **Bridge country callback**
Call Me functionality within United States.
- **Global country callback**
Expands Call Me functionality to a list of predefined countries.
- **International dial-in options available**

Support and training

- **24x7x365 support**
Staffed by US-based certified engineers and technicians.
- **Training**
Professional virtual training available.
- **Video tutorials and self-help**

¹ Knowledge workers are defined as any employee or contractor who uses computing/communications devices capable of running the cloud services and software as part of their job duties.

² 15% is for the first 12 months after which CBTS will perform a true forward exercise based upon actual utilization.

Webex Benefits

-  Managed and supported by Cisco Master Service Provider.
-  Secure enterprise-grade cloud provider.
-  Simplified user management.
-  Enable a more responsive and agile organization.
-  Next generation modern conferencing solution.
-  Reduce travel cost and personnel demands.
-  Windows, Mac, iOS, and Android applications.
-  Consistent monthly expense.
-  Integration with third party applications.
-  Streamlined internal/external collaboration.

Additional meeting options

Events and meetings support

- **Webex events**
Large scale webinar with up to 3,000 guests.
- **Webex support**
Perfect for IT staff supporting remote teams.

Enhanced Webex Features

- **Webex Assistant**
Automated transcription and closed captioning, voice commands for note taking, follow up tasks and meeting control.
- **Extended Security Pack**
Advanced data loss prevention and anti-malware capabilities.
- **Content Management & Pro Pack**
Provide enhanced reporting/analytics, security, and compliance functionality as well as unlimited cloud storage for recorded meetings.