

Unqork + AWS Rent Relief

A turnkey joint-solution to help state and local agencies manage the newly available \$25 billion in federal aid for rental housing assistance



On December 27, 2020, the \$900 billion COVID-19 relief stimulus bill became law. The stimulus package includes \$25 billion of emergency rent and utility-expense relief for families who might otherwise face eviction, or a winter without heat and running water. The relief funds will be delivered to the States and eligible cities and counties as grants through the Emergency Rental Assistance Program (ERAP) which requires participating jurisdictions to provide ongoing certification of eligibility and other compliance requirements for the life of the program and beyond.

Unqork + AWS Rent Relief empowers public agencies to effectively manage and distribute these funds at scale in compliance with all ERAP requirements. It enables agencies to orchestrate automated end-to-end workflows from pre-screening to award determination and close out. Unqork + AWS Rent Relief includes the ability to integrate with local databases and configure digital experiences for all relevant stakeholders (renters, landlords, administrators, as well as housing specialists and program auditors). Since it's built with Unqork's enterprise no-code platform, the application can be rapidly tailored to meet local requirements and circumstances—all without writing a single line of code.

Key Features

- **Tailored digital portals** for all relevant stakeholders including renters, landlords, program administrators, and auditors
- **Seamless integrations** with existing databases and systems, as well as third-party applications for identity validation, payment processing, and other services
- **Automated validations** to prevent fraud and duplication of benefits
- **Advanced workflow orchestration** to maximize efficiency for renters, landlords, and program administrators
- **Robust document management** and retention
- **Enterprise-grade security** standards for protecting sensitive data
- **No-code flexibility** to accommodate federal and local requirements, as well as future changes to the program (e.g., extensions, eligibility adjustments, additional funding, etc.)
- **Full auditability** including detailed digital trails
- **Enhanced operational visibility** including KPIs, reporting, and analytics



Unqork Partners with AWS to Extend Citizen Support and Security



About AWS

Helping to support citizens at the city, county, state or national level, AWS is known as the trusted cloud provider for government organizations of all sizes. Over 6,500 government agencies use AWS as a reliable partner to provide the security, agility and compliance standards needed to support digital transformation in the public sector. Whether dealing with unclassified or top secret data, AWS' flexible and robust capabilities serve as the foundation for modern government data solutions.

- Control where your data is stored, who can access it, and what resources your organization is consuming at any given moment
- Build on the most secure global infrastructure, knowing you always own your data, including the ability to encrypt it, move it, and manage retention
- Used by the U.S. Department of Veterans Affairs, State of Arizona, National Geospatial-Intelligence Agency (NGA), Maryland Department of Human Services, Financial Industry Regulatory Authority (FINRA), US Centers for Disease Control and Prevention's (CDC), and many more





Frequently Asked Questions

What does it cost?

Unqork's rent relief application has several pricing tiers based on the size of the jurisdiction(s) served and other factors.

How is it sold?

Cloud-hosted, single-tenant software-as-a-service.

What buying mechanisms do you support?

Via Carahsoft on the National Association of State Purchasing Officers (NASPO) ValuePoint Contract.

How long does it take to implement?

Unqork and AWS have built a product that is ready to be customized and go live in as little as 4-6 weeks from contract signing (depending on customization needs).

How many rental relief applications can the product support?

Our product is designed with flexibility in mind & can be scaled to support the needs of all constituents.

Who has access to the submitted applications?

We have built unique user personas for relief applicants, application reviewers, and senior managers to ensure all information is handled in a secure & protected manner.

How will an applicant receive their rental assistance funds?

The tenant or landlord will be able to receive payment either via digital bank transfer (ACH transfer) or through a check mailed by the serving government agency.

Can I track how many applications are pending / complete?

Yes, the Unqork solution comes with live reporting so managers have visibility into numerous KPIs, including the number and status of outstanding and processed applications, and much more.

Want to learn more?

For more information on Unqork, visit our **Virtual Government Services** page or **request a personalized demo** with one of our in-house experts.



About the ERAP

ERAP provides funds directly to states (including the District of Columbia), U.S. Territories, local governments with more than 200,000 residents, the Department of Hawaiian Home Lands, and Indian tribes or the tribally designated housing entity of an Indian tribe. These eligible grantees must use the funds to provide assistance to eligible households through existing or newly created rental assistance programs.

At least 90% of the rental relief can be used for: (1) future rent and utility payments, (2) back rent owed or utility bills not been paid since the beginning of the pandemic, (3) other expenses related to housing incurred directly or indirectly due to the pandemic. **The remaining 10% of funds may be used for housing stability services and administrative costs, including case management or other services related to the COVID-19 pandemic.**

Additional details regarding the ERAP can be found at <https://home.treasury.gov/policy-issues/cares/emergency-rental-assistance-program>

About Unqork

Unqork is a no-code software platform that helps governments innovate licensing, permitting, and regulatory workflows, virtualize in-person services and conduct complex case management.

With a simple drag-and-drop format, Unqork empowers IT teams to rapidly scale applications that require complex integrations with legacy systems, leverage role-based controls, provide full auditability, meet the strictest security protocols, and can be used by millions of users. Government agencies have reported a significant increase in speed to market, security, and agility to work in tandem with legacy systems.

The result is cities, states and counties can better drive meaningful outcomes for people. Unqork has delivered innovative and cost-saving software solutions to large enterprises, government agencies, and hospitals with complex needs including Goldman Sachs, Liberty Mutual, Nationwide along with the City of New York, Washington D.C., and Montgomery County, Maryland.

Check-out Unqork for Government including use cases, how to purchase via contract vehicles, demo requests, and how to get started at our website: <https://www.unqork.com/solutions/government>