

# Remote working - the 'new normal'

# How to assess and manage applications for remote working **APPS2DIGITAL**

Practically every organization is facing unprecedented challenges in maintaining business operations. Now more than ever, remote working is critical to keeping the business going and to enable future growth. The new normal and the increased demands, require IT to quickly adapt, build, scale and manage applications for remote working.

Virtual workspaces offer the most flexible and secure way access to apps and data. Employees can work from

Extensive insights

Simplified lifecycle management

Rapid transformation

anywhere at any time on the devices of their choosing using all of the applications they are familiar with. Despite these benefits, organizations often lack the infrastructure and resources to manage virtual workspace applications. The sheer number of applications that most organizations have to deal with across the many deployment platforms – legacy, desktop, SaaS – presents a very real challenge.



# Understanding applications in use

For enterprises tackling the "new normal" the business needs a holistic view of their applications, not only to monitor productivity and make sure operations are running smoothly but to understand their importance to operations. IT needs visibility of their desktop estate, how end points and applications are being used, along with system performance and whether there are any stability issues. Gaining this intelligence is the first key step to delivering an effective and efficient remote working solution.

### Managing apps for remote working

Apps2Digital is an online service with a systematic framework that provides evergreen lifecycle management of virtual workspace applications. It discovers, assesses, packages, and manages on-premises and cloud-based applications wherever they are hosted. Having the ability to use any virtualization platform enables organizations to optimize their chosen method of delivery and streamline their management.

# What applications are in use across your organization?



How important are they to operations?

What resources are needed to serve these apps?



# Discovery

With the secure Apps2Digital Windows Endpoint Agent, within minutes you can begin the discovery process that will identify all the apps in use across your organization. The discovery agent runs in any Windows end-point device and reports on all apps being used from inhouse or off-the-shelf desktop apps, to those running a service from cloud providers.

# Assess and prioritize

The service reveals all applications, desktop, SaaS, Microapps and web-based services that your users rely upon. Each is assessed and analyzed to determine what resources it requires and inventoried with a classification as to the level of importance to business operations.

### Benefits

### Rationalize

Analysis usually finds many unwanted apps or apps that have similar use in the organization. Reducing the number of apps means savings in licensing costs, less in the way of infrastructure dependencies, services and drivers resulting in improved stability.

### Optimize

Uncover all the SaaS apps in use and measure their resource usage. By using Citrix Microapps, IT can reduce the amount of resources that browser hosted SaaS services consume. The process also ensures that endpoints can be adequately resourced so apps function correctly.

### Control

Track all versions of an app that are running and, through automated packaging, enforce version control to ensure supported versions are in use.





# Flexible management

The demands of remote working in the "new normal" have shifted the emphasis of which applications to support. From supporting a subset of applications for key remote workers in the past, we now need to support a broader set of apps for a larger number and variety of workers. A one-size-fits-all management approach cannot not be flexible enough to support the application estate of most organizations. Once IT has a complete view of their estate, the specific requirements of each application need to be determined to efficiently package and maintain throughout its lifecycle.

Select best virtualization platform for each app Automated UAT delivering stability Formulaic packaging for evergreen computing



# Package and repeat

Apps2Digital enables packaging of applications using any virtualization technology. This flexibility enables IT to select the best virtualization platform for each app to support it efficiently and with stability. The formula capabilities of Apps2Digital not only enable automation of packaging but repeatability for evergreen computing. Using App-V, MSIX, native installation to on-premises / Citrix Cloud or Windows Virtual Desktop and physical Windows devices provides this flexibility.

### Benefits

### Predictable

Move application packaging to the latest technology, package as MSIX and MSIX app attach. From legacy to latest, migrate apps from Win7/2003/2008 to Win10/2016/2019, even when the install media has been lost. Prioritize only the most important apps to support reducing back end requirements and improve performance.

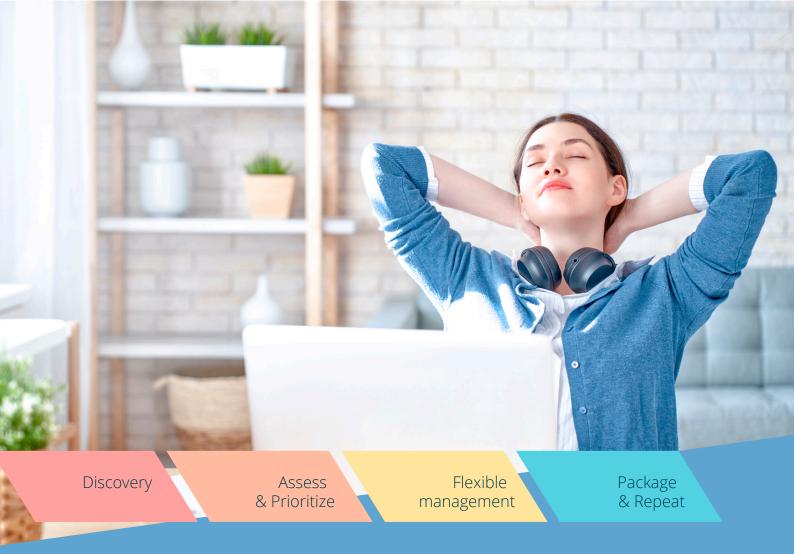
### Stable

Using API calls to performance testing suites, user acceptability testing (UAT) is made simple. Automated UAT deployment testing ensures only stable app packages are deployed. Deliver as Microsoft MSIX app attach containers for simplifying Gold Images and creating stable builds.

### **Evergreen**

Reusable packaging formula using the most suited virtualization platform for each app and extensive automated UAT enables controlled and scheduled application refresh for evergreen application cycle.





A2D

Apps2Digital is the intelligent, fast, and simple way to discover, package and manage apps on-premises and in the cloud. We are a cloud platform that helps you to effortlessly deliver legacy and SaaS apps to an unlimited number of physical or virtual devices. By using Apps2Digital **you can ensure effective remote** working, enhance productivity, and maintain your employee's digital wellness in the age of the new normal. Founded by a group of EUC experts, our aim is to accompany organizations on their digital transformation journey to modern application management.



You can find out more at *apps2digital.com* 

