

September 14, 2020

Dear valued customer.

### **Routine management and continued support in consideration of COVID-19**

Further emphasizing our substantial efforts to secure our supply and support to you and the continuity of our business together we would like to assure and share the following:

The COVID-19 routine is expected to be in place for the foreseen near future with diverse and adaptive local policies in the various countries.

Habonim's organizational and operations measures have been successfully implemented along 2020 keeping production and supply at a growing pace.

**The company is fully operational**, subject to the local regulations of each of the host countries.

As always, we will continue to support you and all our customers and partners to our utmost abilities. We are continuing and accelerating the development of value-added products to better support you now, more than ever.

Respectfully, and with best wishes for your personal wellbeing and safety and for business success.

Eliad Katz



CEO