

SVA made me feel confident that we are doing everything correctly to ensure that our members' data is secure. And they also are a partner, that if we have an issue, we know we can pick up the phone and they will be there to help us. My name is Sue Johnson, and I am the president of Fort Community Credit Union. We are located in the cities of Fort Atkinson, Whitewater, and Jefferson, Wisconsin. The credit union was started back in the 1940's serving the moe light industry that was in Fort Atkinson. We changed to a Community Charter back in the early 1980's. So we have grown to over 19,000 members and 235 million dollars in assets over the years. One of the things that is required in our industry is having a penetration test. We needed to contract with an outside third party to come in and evaluate our cybersecurity network and make sure that we were protecting our members' information as best we could. Look for vulnerabilities and then also help us if they identified vulnerabilities, to address those.

[Music]

So working with SVA was a wonderful experience. They came and visited us on site, kept me informed of what was going on. I was the only person in the credit union who actually knew we were going through this penetration test. And so that was interesting to me because we're constantly getting phishing emails, different things. And so there was some times where I would guess, oh is it Clint and his team that are out there causing a little chaos for the day, is sending some some strange emails. But overall it was a really good experience. And then especially coming in, sitting down with me, giving me our report and then working with our IT people to resolve some of the issues that they found.

When I was out researching different companies to help us doing a penetration in the vulnerability testing, I did not feel confident with the people I was talking to over the phone. They never came on site and met with me. They asked for a lot of upfront information that I thought, "okay, if I'm giving you this information, how are you really doing a good test?" Where Clint came on site, he met with me, and he started with zero knowledge about our business and they had to go out and find it and work out their plan. I would say that I feel I have a personal relationship now with SVA and especially Clint and his team. That they are going to be a partner for us now and into the future.