

# CONTACT INFORMATION

<b>Medical</b>		
Anthem Blue Cross Blue Shield	www.anthem.com	866-350-7596
24/7 Nurse Help Line	www.anthem.com	888-596-9473
Mental Health/Substance Abuse (Pre-Certification)	www.anthem.com	866-776-4793
LiveHealth Online Medical Visit a Doctor 24/7	Livehealthonline.com	888-548-3432
<b>Prescription Drug</b>		
IngenioRx	www.anthem.com	833-284-7515
Prior Authorization	www.anthem.com	833-293-0659
Home Delivery Pharmacy	www.anthem.com	833-203-1742
Specialty Pharmacy	www.anthem.com	833-255-0645
<b>Dental</b>		
Delta Dental	www.deltadentalin.com	800-524-0149
<b>Vision</b>		
VSP	www.vsp.com	800-877-7195
<b>Voluntary Life, Spouse/Child Life, Voluntary AD&amp;D, &amp; LTD</b>		
MetLife	www.metlife.com	800-243-8786
<b>Accident &amp; Critical Illness</b>		
AFLAC	www.aflacgroupinsurance.com	800-433-3036
<b>Universal Life</b>		
Trustmark	www.trustmarksolutions.com	877-201-9373
<b>401K</b>		
Fidelity	www.401k.com	800-835-5097
<b>Medicare Counselors</b>		
Grace Agency	<a href="mailto:info@graceagency.org">info@graceagency.org</a>	800-791-4840
<b>Employee Assistance Program (EAP)</b>		
LifeWorks	Metlifeeap.lifeworks.com	888-319-7819
<b>Human Resources</b>		
Benefits Department	<a href="mailto:Human.resources@heartlandrvs.com">Human.resources@heartlandrvs.com</a>	574-266-8726