



# Deliverr & FBA Orders

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## Deliverr

- Qty for any item is controlled by Deliverr and will update SellerActive.
- Qty is added to the Deliverr Fulfillment Center in the Inventory tab of the SkuPane
- Orders are pulled from the marketplaces and routed to Deliverr where Deliverr qty is available.
- Once the order is fulfilled by Deliverr a "Shipped" status is sent to SellerActive along with tracking information
- When SellerActive receives the new status and tracking information, it is sent to the marketplace.



## FBA

- Qty for any item is controlled by FBA and will update SellerActive.
- Qty is added to the FBA Fulfillment Center in the Inventory tab of the SkuPane
- Orders are pulled from Amazon and sent to the Pending folder in the Order Manager
- Once the order is fulfilled by FBA a "Shipped" status is sent to SellerActive along with tracking information
- Amazon will update the order on Amazon for FBA
- Cross Channel Fulfillment Orders will initially come in as Unshipped from the marketplace and then moved to Pending once sent to FBA for fulfillment.

