SETUP GUIDE



WIRELESS SCREEN SHARING

TIVHub

wirelessly share devices for streamlined communication

INSTALLATION

Part I: Get Everything Plugged In

ADDITIONAL RESOURCES

Visit t1v.com/support for network requirements, product demos, user guides, videos, and more.

- > Connect the T1V Hub appliance to power and network outlets.
- > Connect the display to power.
- > Connect the TIV Hub to the display with HDMI cable. Look for the Hub signal on screen. If no signal appears, see troubleshooting section.

Part II: Download AirConnect

- Laptop + Tablet Users, Download AirConnect at t1v.com/AirConnect. Mobile Users, Download the AirConnect App on the App Store (iOS) or Google Play Store (Android).
- > 🛆 Enter the AirConnect key.
- > 🚯 Enter the Password.
- > Once Connected, select 'Share' to mirror your device.
- > Use AirConnect whether connecting in-room or remotely to view the shared Hub display.

NOTE:

If you are configuring multiple Hubs, please contact T1V Support to help you get set up (it will go a lot faster).

TIV SUPPORT

1.877.310.8971

SUPPORT@T1V.COM



TROUBLESHOOTING

The display shows a blank black screen, static, or 'no signal.'

- 1. Verify that the display is connected to a power source and is turned on.
- **2.** Verify that the appliance is properly connected to the display.
- **3.** Use the display remote or settings buttons to set the input to the correct HDMI input.
- Plug in a keyboard to the Hub appliance, and press the Ctrl+R keys to cycle through different display resolutions.
- Unplug the display from the power source. Wait 15 seconds, then reconnect to the power source.
- **6.** If steps 1-5 do not resolve the issue, call or email TIV Support.

The display shows 'the software is in hibernation.'

- 1. Reseat the HDMI.
- 2. Turn off the Hub appliance. Wait 30 seconds, then press the power button to turn it back on.
- Unplug the display from the power source. Wait 15 seconds, then reconnect to the power source.
- **4.** If steps 1-3 do not resolve the issue, call or email TIV Support.

TIV SUPPORT support@t1v.com +1.877.310.8971

F O Y in Network Charlotte North Carolina

t1v.com

© 2020 T1V, Inc. All Rights Reserved

TIV's proprietary software is covered by multiple patents and patents pending including US Patents 8,522,153, 8,583,491, and 8,600,816.