

# **::: CX Personalizer**

**CONTENTWISEEE Showroom** 

# Delight shoppers at every digital interaction.

CX Personalizer matches customers' tastes, personal styles, and intent to engage, delight, and assist customers in their online shopping experience.

## **73**%

of online shoppers are likely to avoid brands and retailers after a single negative experience.

## 71%

of users switch to a competitor that makes finding and choosing the right product easier.

## **48**%

of consumers spend more when their experience is personalized.



#### SEGMENT-OF-ONE PERSONALIZATION

#### Design each online shopping interaction to be unique and memorable.

Delight each visitor at every digital touchpoint with AI full-page personalization that couples online behavioral data with offline and contextual information.

### DIGITAL PERSONAL SHOPPER

#### Display automaticgenerated styles that match visitors intent.

Streamline discovery, and path-to-catalog, expanding traditional demographics with implicit intent and motivations to provide Al-generated personal style.

# ONLINE OUTFIT

#### Showcase AI-based individual advice that creates personalized looks.

Leverage AI real-time automation to delight customers by suggesting the best clothes combination and complete outfits based on individual style, profile, and intent.

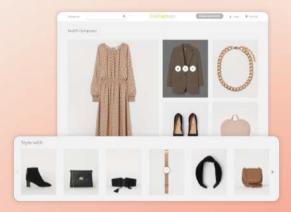
#### AI CUSTOMER EXPERIENCE TECHNOLOGY FOR FASHION.

ContentWise helps businesses engage customers at scale, through AI-powered digital experience technology.

Showroom is the ContentWise offering for the fashion and apparel retail industry, focused on using AI to simplify digital content creation, accelerate time-to-market, deliver a uniquely personalized experience and increase e-commerce sales.

Showroom CX Personalizer leverages deep product information to match customer preferences and tastes and deliver segment-of-one personalization in real-time and at scale.

With offices in Milan, Los Angeles, Boston and Singapore, ContentWise counts leading retail, media, and publishing brands among its customers.



### WANT TO HAVE A CLOSER LOOK?

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