A holistic approach to re-entering your workspace

Prepare your workspace and your people to safely and efficiently resume operations.

Click into each service to learn more.

JLL

Employee & visitor screening

Visitor screening services
Take extra safety precautions when welcoming employees and visitors to your sites

- Administer additional on-site health and safety screenings
- Clearly communicate health requirements for entry to your facilities
- Document your visitors' travel histories and the presence of COVID-19 symptoms or other known illnesses prior to entry

Temperature screening
Help support your needs to provide temperature screening services

- Identify the right partners
- Install your selected equipment
- Monitor and manage the temperature screening program on an ongoing basis
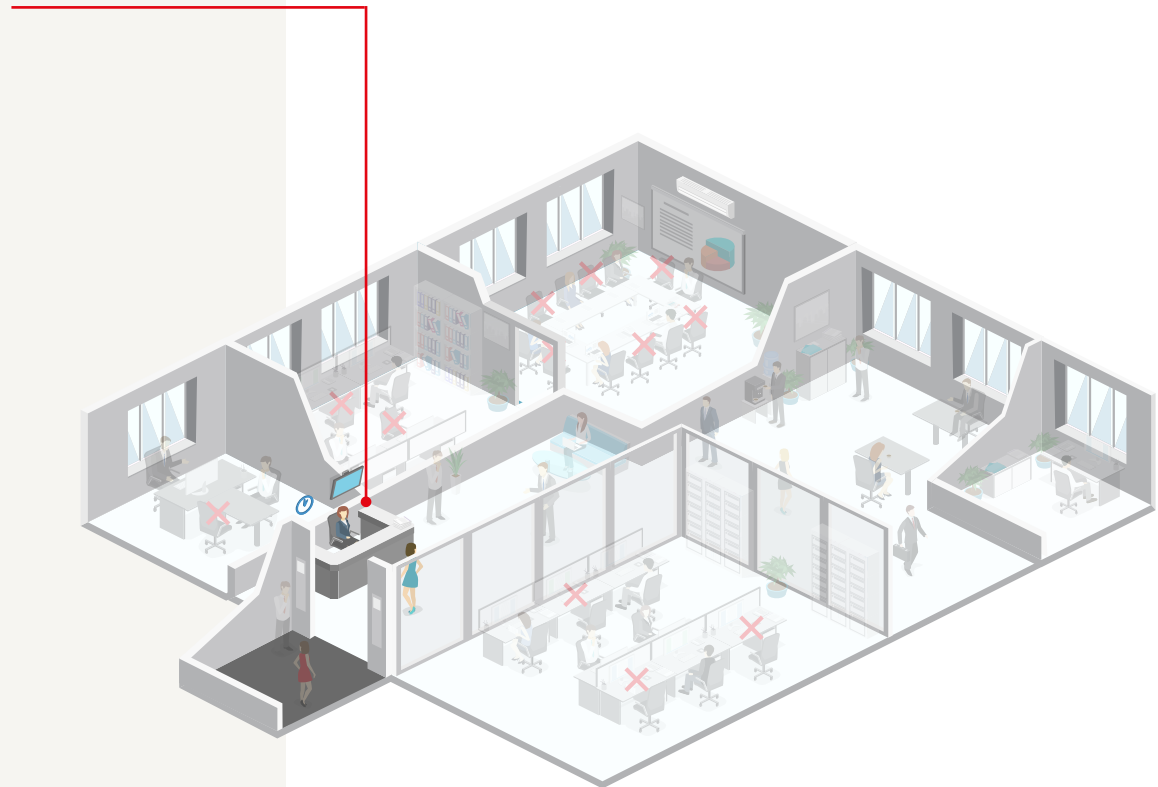
Building and office operations

Building technical readiness evaluation
Assess the current state of your plant and equipment to understand which systems are fully operational, in standby mode or non-operational. Have the data you need to enter new work orders and address any outstanding issues and ensure indoor air quality meets agreed upon standards.

WELL strategy & implementation plan
Use the WELL Portfolio framework to assess gaps in your wellness-related building designs and operating practices. Identify and implement new health and wellness initiatives (like seeking WELL Certification) to help your employees adapt to post-pandemic life.

Safety, compliance and risk inspections
Inspect and test critical building systems in accordance with safety, compliance and risk requirements, including: on-site water; sewage and waste; fire, life and safety; electrical; heating and cooling; and lifts and elevators.

Energy cost control
Identify and operationalize low-cost or no-cost energy savings measures which can deliver immediate savings and keep your operating expenses in check.

Engineering continuity planning
Ensure your plan captures post-pandemic changes to your portfolio size and structure, operating requirements, and scenario planning needs.

Facility mothballing
Temporarily close facilities that are not part of your re-entry strategy.

Remote monitoring of dark buildings
Install sensors into key building systems in unoccupied facilities to continuously and remotely monitor indoor air quality metrics, detect leaks and spills and have insight into standby generation readiness.

JiLL, enhanced with COVID-19 features
JLL's AI-based enterprise digital assistant, helps simplify the workday for your onsite and remote employees. Schedule in-person meetings programmed to support social distancing, access on-demand cleaning and mask delivery services and manage contactless food deliveries. Remote employees can schedule virtual meetings, instantly access IT support, FAQs and essential employee communications.

Food and beverage

Food service optimization

Develop and deliver a Food & Beverage strategy to accommodate expected changes in employee behaviors and expectations such as:

- An increase in meals brought from home
- A need for social distancing in your cafeteria

Right-size your Food & Beverage spend to suit your post-pandemic occupancy needs – helping you strike the right balance between managing costs and caring for your employees' dining needs.

Janitorial

Preventative, reactive & decontamination cleaning
For sites that have been exposed to COVID-19, complete a
full decontamination cleaning, in accordance with approved
cleaning guidelines and as instructed by local health authorities.

Enhanced janitorial standards
Establish enhanced cleaning protocols to prevent the spread of
germs and help your employees feel at ease.

*   High-traffic and high-touch common areas are a key focus
*   Identify the right scope and frequency of cleaning to suit
    your specific needs
*   Guard against the spread of future outbreaks by having
    a decontamination plan in place

Employee health and wellness

Well-being tookit

Support your employees and their mental, physical and financial well-being with our online Well-being toolkit. Whether in the office or working form home, your employees with have a library of well-being resources at their fingertips:

- A webinar series
- Tips and tricks
- Curated e-learning content and more

Welcome back kit

Help your employees transition back to the workplace with ease with a Welcome Back Kit featuring:

- A printed FAQ guide about updated protocols for social distancing, respiratory etiquette and other new workspace norms
- Post-pandemic essentials like hand sanitizers, disinfecting wipes, and masks

Experience ambassadors

Anticipate your employees' needs and help them re-engage with your on-site community as they return to work, with support from a team of Experience Ambassadors:

- First friendly faces to greet employees on their first day back
- Help employees adjust to their new workspace norms and social distancing protocols
- Fast, reliable resource to address employee questions and provide support and community engagement for your at-home employees

Mobility ambassadors

Support and engage your employees, even as they work remotely. Mobility Ambassadors help ease the adjustment to virtual workstyles, by:

- Anticipating employees' needs
- Helping employees connect seamlessly to resources
- Building engagement through targeted programming

Progressive workstyle support

Put the learnings from your COVID-19 remote work response into practice, by modifying your approach to progressive workstyles. Consider which workplace protocols and guidelines you should fine-tune to support your post-pandemic needs, whether it's reallocating unassigned seats to essential workers upon re-entry, establishing rotational staffing shifts, or beyond.

Space guidelines and adjustments

Re-entry strategy & implementation plan
Develop an integrated, holistic re-entry strategy that's tailored to the needs of your workspace and your workforce.

Social distancing occupancy strategy & enablement
Adjust your space's capacity, seating plan and layout based on social distancing guidelines. Create rotational schedules for critical employees in each re-entry wave, and make sure your employees are clear on what's expected of them by communicating new workplace protocols.

Utilize project delivery services
Utilize project, program and relocation management services to help with employee moves, adds, changes and workplace reconfigurations.

Workplace foot traffic management & wayfinding
Use signage to help your employees seamlessly navigate your space according to social distancing guidelines, mitigating the risk of non-compliance.

Flexible space risk advisory
Quickly assess opportunities and risks within your flexible space portfolio.

Attendance monitoring & self-reporting
Leverage readily available data sources (such as badge access data and daily show-up rates) to ensure that you're not exceeding your post-pandemic capacity. Engage your employees to self-report social distancing breaches.

Workspace, meeting & collaboration space management
Coordinate the employee re-entry process using our web-based COVID-19 reservation management system to designate seats as "unavailable," rotate available seats and block out conference rooms after meetings end to refresh the space before the next session.

Mail services

Amended mail services
Reliable and safe receipt and delivery of mail and parcels
- enabling critical business functions to continue to operate.

Digital mail lockers
Evolve your mail services to enable your shifting onsite workforce
- Mail and packages are checked-in as they're received and placed into a locker
- Recipients are notified via email and can pick-up mail and packages at their convenience – with the peace of mind their items are safely secured until then