

Attn:

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Your reference

Our reference V-USA-1-0-10

Date

#### **Subject: VELUX® SKYLIGHT REPLACEMENT CLADDING PARTS**

To whom it may concern,

Hailstorms occur frequently throughout the United States where VELUX® residential skylights are installed. The most frequent damage experienced by VELUX skylights during hailstorms is damage to the aluminum cladding covers from hailstone impacts. Larger hailstones can result in unseen damages to the primary weatherseal securing the glass to the aluminum cladding. Therefore, replace the entire skylight anytime the skylight has been damaged by hailstones larger than 2" in diameter. Anytime there is hail damage to the cladding sealed directly to the skylight glazing (glazing profile), replace the skylight as the primary weatherseal is likely

compromised. See photo at right for hail damage to glazing profile. This primary weatherseal is an adhesive sealant applied in the factory which cannot be repaired or re-applied in the field. Replace the existing flashing anytime a new skylight is installed or whenever the roof is replaced around an existing skylight. Reusing existing flashings requires the flashing components to be removed resulting in nail holes throughout the flashing and reinstalled without the use of proper installation instructions. Reusing existing flashing often results in future roof leaks around the flashing. VELUX offers the below guidance when servicing cosmetic damage to VELUX skylight cladding after a hail event.



**VELUX skylight and roof window models with available replacement claddings:** FS made from May 2004 until December 2009 (FS H04), FS made from January 2010 to the present: Frame cladding covers only (FS A21), FSF made from March 1995 or later (FSF M95), QFS, QVM, QVE (QVM and QVE Frame cladding covers only), E-Class EF, E-Class EV, and E-Class EVMS, GGL/GPL made from 2000 to the present (GGL/GPL V21 and GGL/GPL V22), GGU/GPU made from 2000 to the present (GGU/GPU V21 and GGU/GPU V22), GDL made from 2000 to present (GDL V21 and GDL V22), GXU (GXU V22).

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**VELUX** venting skylight models that require a complete replacement sash if the sash cladding is damaged: VS made from May 2004 to the present (VS H04 and VS A21), VSE made from May 2004 to the present (VSE H04 & VSE A21), VSS (VSS A21), VCM (VCM M05 and VCM A21), VCE (VCE M05 and VCE A21), and VCS (VCS A21), QVM and QVE.

**VELUX skylight models without replacement claddings and replacement of the entire skylight is required:** FCM, FS made prior to May 2004 (FS M82, FS M85, FS M87, and FS M95), FS made from January 2010 to the present: exception frame cladding covers only (FS A21), FSF made prior to March 1995 (FS M87), QPF, TPS, VS made prior to May 2004 (VS M84, VS M87, VS M96, VS M98, VS M2001, VS M2003), GGL made prior to 2000 (GGL VES), GPL made prior to 2000 (GPL VES), GDL made prior to 2000 (GDL VES).

VELUX may, at its own discretion, discontinue a replacement part at any time without prior written notification. Refer to VELUX skylight deck mount model pictorial attachment for assistance identifying skylight models.

With kind regards,

John Lawton VELUX Skylights

Manager, Skylight Global Product Management



# Skylight Deck Mount Models - Pictorial

# FS M82 / FS M85 / FS M87 Mfg 12/1982 - 03/1995

No replacement cladding parts. Skylight replacement only. Distinguished by exterior screws through the top of the cladding covers



## FS M95 Mfg 04/1995 - 05/2004 No replacement cladding parts. Skylight replacement only.





FS H04 Mfg 05/2004 – 12/2009 Replacement cladding parts available.



FS A21
Mfg 01/2010 - Present
Replacement cladding parts only
for frame cladding covers,
otherwise complete skylight
replacement.
Distinguishing features are
rounded glazing profile cladding
and light grey color.





FSF M87
Mfg 03/1987 - 02/1995
No replacement cladding parts.
Skylight replacement only with fixed or venting skylight.
Distinguished by exterior screws through the top of the cladding covers



FSF M95 Mfg 03/1995 - 07/2007 Replacement cladding parts available.





#### VS M84 / VS M87 / VSC Mfg 02/1983 - 01/1996

No replacement cladding parts. Skylight replacement only. Distinguished by exterior screws through the top of the cladding covers



### VS M96 / VS M96B Mfg 02/1996 - 02/1998

No replacement cladding parts. Skylight replacement only. Distinguished by no exterior screws in the side and bottom claddings and shape of top cladding cover.





VSE M01 Mfg 02/2000 – 04/2004 No replacement cladding parts. Skylight replacement only.

Distinguished by shape of top cladding cover.



VS / VSE H04 Mfg 05/2004 - 12/2009

VS / VSE / VSS A21 Mfg 01/2010 - Present

Frame cladding parts available. Sash complete required if sash cladding damaged.



A21 with rounded sash cladding and light grey color