



Productivity Tools

for Infor CloudSuite Industrial

Extending the Functionality of Infor CSI

Productivity Tools, created by Single Source Systems, Inc. based on input from many customers, increases the value of Infor CloudSuite Industrial (CSI). For CSI version 9.01.0x and higher, Productivity Tools bundles several efficiency-enhancing solutions designed to improve the user experience for your entire team.

For System Administrators

Background Email Queue Setup

Simplify the administration and maintenance of all your background jobs, see what reports are running, and manage the users receiving these reports.

Record Cap Utility

Increase and set records caps and dropdown limits by group or by specific user.

System Information

Want an easier way to view information about the system? We have created a set of forms to bring everything together in one place.

- Background Task Information
- SQL Jobs
- Server Information
- Table Information

AutoRun Forms

To link various forms to run for both Groups and Users as well as to allow for more dashboard personalization, users can now add forms themselves.

Default Modules and Groups

Save time by specifying default User Groups and Modules for all new added users on the *New User* tab.

Import Data from Excel

Use the *Import Setup* screen to create the mappings between Excel data and the IDO to be imported.

For Marketing and Customer Service

Survey Emailing

Integrating with many third-party survey platforms, the *Survey Setup* and *Survey Send* screens look at specified criteria to email surveys to matching contacts.

For Service Department Managers

Exchange Integration Service

This can be configured to synchronize partners' calendars out to Exchange or to automatically create Incidents from Exchange mailbox or public folders.

For Owners and Managers

Critical Numbers Goals / Alerts Adjust Utility

Set Critical Number goals and alerts for the month/time period to view automatically-adjusted daily tracking.

Dashboards and Analysis Forms

To improve the workflow and visibility of various users in the system, these improvements quickly and easily show what needs to be worked on.

For ALL Users

Reminder Emails

A few usable sample DataView Email Tasks have been set up and pre-configured on the Email Tasks form.



About Single Source Systems, Inc.

Founded in 1985, we are a systems integration and technology consulting firm, providing solutions in the areas of ERP, CRM, Business Intelligence, and Enterprise Asset Management. We specialize in solving company problems by creating solutions with technology and business processes.