

# Connecting with ADP® has never been easier

Whether you're on-the-go or sitting at your computer, you can conveniently send us a message from your Apple® or Android™ device **OR** chat with us whenever you need payroll help.



## To send us a message...

1. Open the **RUN Powered by ADP® (RUN) Mobile App** on your Apple\* or Android\* device
2. Click Contact Us > Send Message (Apple users) **OR** the Live Chat button on any page (Android users) to begin a message

With access to help right in the palm of your hand, you can quickly send us a message no matter where you're working from!

\*Messaging is available on iPhone®/iPad® version 11.3 or higher, Apple Watch® version 4.3 or higher, Mac® version 10.13.4 or higher; and on Android versions 8 or higher. Older versions may not be compatible.



## To Chat with us...

1. Log into the RUN platform
2. Click the Chat icon at the bottom of any page

Our virtual assistant, A.V.A., is available to help answer any basic payroll questions, 24/7. If she can't assist you, she'll transfer you to an ADP representative who can.

Messaging and Chat hours are Monday through Friday, 7:30 AM to 12 AM EST

## What Other Small Business Owners are Saying about Messaging

"This was very easy and appreciate doing this instead of waiting a long time on the phone."

"Wow, that was easy!"

"Thank you so much and this new chat option is amazing!"

"I so appreciate this. I'm hearing impaired and this makes it so much easier for me."

