

Tigerpaw One

As a technology services provider, you have unique needs when it comes to running your day-to-day operations. The all-in-one Tigerpaw One platform will provide access to every tool you need ... and maybe some extras you haven't even thought of.

Features



CRM & Account Management

Real-time customer details and history



Marketing & Lead Generation

Send and track targeted campaigns



Sales Automation

Visibility into pipeline and current efforts



Project Management

Track and control projects and materials



Proposal & Quote Generation

Automated, customized quotes and compelling proposals



Service Order Management

Automatically created service tickets with real-time asset details



Technician Time & Utilization

Track billable activities and time logs



Email Integration

Sync contacts, appointments and to-dos



Inventory Control

Manage complete supply chain



Serialized Asset Tracking

Manage remote monitoring, content filtering, remote off-site backup and warranties



Purchasing & Receiving

Complete purchase order workflow, delivery tracking and RMA processing



Accounting Integration

Eliminate double-entry of data through integrations with top accounting packages



Billing & Invoicing

Generate and deliver invoices based on service tickets, project status and SLAs



Payment Processing

Auto or one-time with credit card or ACH



Reports & Analytics

Accurate, real-time data for financial projections, employee hours, expenses, etc.

Extras



Mobile

Manage accounts and orders, as well as process payments in the field



Ongoing Support

Live technical help, ongoing training and community forums



Implementation

Dedicated training and resources for you



Culture & Fit

Core values match your needs