

Finally, the background screening integration you've been waiting for.

Why You Should Be Excited

We were just as frustrated as you that:

1. You had to live in two systems
2. You had to download and upload PDF results
3. Your integration would "unconnect"

How We Plan to Make a Better Experience

We partnered with ISB because their technology fixes those three problems.

- You will never have to leave A-Suite to order background screens or view the results
- Automatic status updates will come back such as "In progress" or "Complete"
- Your integration will have significantly less issues because A-Suite and ISB are using modern technology stacks that reduce backwards compatibility programming (new school is better than old school in this case)

Like AvatarFleet, ISB prides themselves on white glove client services:

- 24-hour online ordering
- 24/7 support for after hour emergencies
- 98% of calls are live answer during business hours
- 90% of searches completed within 24 hours
- Privacy Officer on staff
- Customizable consent forms
- Duplicate order management
- Complimentary user training (Webinars, in-house and train-the-trainer)
- Net Promoter Score (NPS) of 8.81/10
- Email turnaround time of 2 hours or less

