

Customer Success: Standard Industries



standard

About Our Client

Standard Industries is the biggest commercial and residential roofing company in the world. The privately held corporation is the parent company of several industrial manufacturers, roofing and solar companies, and related real estate and investment platforms. Standard Industries has more than 15,000 employees worldwide and 180 plants in 80+ countries.

“It was easy to configure AODOcs to meet our records management and governance requirements, and in a manner that didn’t require our employees to be experts in this capacity. All related workflows and processes for managing the lifecycle of contracts, supplier documentation, and other vital records are baked into our configuration so users don’t even need to really think about it,”

Mike Arthur

Vice President of Service Management

Standard Industries Taps AODOcs to Raise the Roof on IT Modernization

As a global company with manufacturing facilities and offices spread out across the world, Standard Industries was experiencing challenges in harmonizing records management and content management across the organization. Standard Industries was using SharePoint, but the company realized it needed a different solution if it was going to truly modernize its IT environment and get all offices and manufacturing facilities on board with using a centralized platform.

Furthermore, Standard Industries has made several recent acquisitions and inherited the legacy IT solutions of each company it purchased. Assimilating the IT stack of each newly acquired company into the parent organization also presented additional headaches.

“Managing governance and proper records management was a challenge considering all of the siloed systems within our business. Nearly every location and department had their own systems for managing files and business-critical information,” said Mike Arthur, Vice President of Service Management at Standard Industries.

Moving from an On-Premises IT Framework to the Cloud

The leadership at Standard Industries made a commitment to take a more innovative and modern approach to its IT environment. To help standardize IT across the enterprise, the decision was made to transition away from existing legacy systems that were predominantly on-premises to a Google-based cloud environment.

“We wanted to move away from SharePoint and transition to Google -- and do so in a manner that enabled the company to enforce effective security, governance, and records management practices. For example, we needed to make sure we had control over files associated with our projects, and that we didn’t lose this information when people left our company. We also needed a platform with strong collaboration capabilities along with an intuitive and easy to use interface to help ensure widespread user adoption across the company,” noted Arthur.

About AODOcs

A modern, intelligent content services platform designed to address content chaos within all departments and across all industries

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Seamless Governance and Records Management with AODOcs

Standard Industries’ journey with AODOcs started when IT leaders began looking for records management tools within the Google framework. As the company took a closer look at AODOcs, it realized the content services platform had the robust retention and document lifecycle management capabilities it required.

Low Code Platform Empowers Citizen Admins to Build Libraries for Managing Capital Expenditures

AODOcs helps Standard Industries manage risk for content management environments that involve a high level of collaboration on sensitive and confidential documentation and processes. The global roofing company configured the content services platform for managing capital expenditures and has also created libraries for financial reporting and new product development use cases.

“About 90 percent of the AODOcs libraries at Standard Industries have been built by our ‘citizen admins,’ which is a testament to what can be accomplished with the low code AODOcs platform,” added Arthur.

Progress is Impossible Without Change

With change comes challenges, and for Standard Industries, this involved encouraging a small group of individuals who continued to use on-premises systems for managing files and records to join the rest of the company in transitioning to Google Workplace, and to its new content services platform.

Standard Industries found the Universal File Opener to be incredibly helpful for migrating content residing within legacy on-premises systems to the cloud, and as a corollary, enabling staff who were reticent to move away from using these legacy solutions to gradually make the transition. The company is also migrating its SharePoint libraries and workflows to AODOcs, which has proved beneficial from a change management standpoint.

“We’re still in the migration process, but we’ve already substantially reduced the costs associated with maintaining our legacy systems. We’ve reduced the number of our SharePoint libraries by 3.5X, and now we’re looking at ensuring our corporate systems and manufacturing facilities are progressing with this transition,” said Arthur.

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